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**Press Release**

January 3, 2023

**Postal Regulatory Commission Unveils New 5-Year Strategic Plan**

**Washington, DC** – Today the Postal Regulatory Commission unveiled its 2023-2028 [*Strategic Plan*](https://www.prc.gov/sites/default/files/Postal%20Regulatory%20Commission%202023-2028%20Strategic%20Plan_FINAL-12.21.2022.pdf). The Plan is robust and resilient, allowing the Commission to anticipate changes to the postal system and to adapt as necessary to ensure transparency and accountability of the United States Postal Service.

Chairman Michael Kubayanda commented: “I am pleased to publish an updated version of the Commission’s *Strategic Plan*. We used foresight methodologies to prepare robust plans for different futures and continue the evolution of the Commission as the postal ecosystem changes.”

The Plan was developed using a foresight-based strategic planning process~~,~~ guided by Toffler Associates. The process involved the exploration of multiple future scenarios, bringing to light the various ways in which the future postal environment could shift, and how the Commission could be impacted by those changes. The result is a *Strategic Plan* designed to be practical and to support a nimble organization allowing the Commission to achieve its mission no matter how the future unfolds.

The strategic planning process also included inputs from the Commission’s diverse and skilled staff and a variety of external postal experts, to ensure that the Commission continues to operate as an effective and objective regulator that is trusted by the American public, policymakers, and all interested stakeholders.

The four Strategic Goals identified encompass the Commission’s priorities and strategic focus throughout 2023-2028:

* *Strategic Goal 1*: Anticipate and adapt to an evolving postal system through a responsive and trusted regulatory framework.
* *Strategic Goal 2*: Enhance and expand communication of accurate and relevant regulatory information to postal stakeholders, policymakers, and the general public.
* *Strategic Goal 3*: Develop an internal infrastructure to support and strengthen our regulatory capabilities through adaptive policies, efficient processes, and scalable platforms.
* *Strategic Goal 4*: Build an organization that will attract, develop, and retain a diverse workforce of experts.

As implementation of the [*Strategic Plan*](https://www.prc.gov/sites/default/files/Postal%20Regulatory%20Commission%202023-2028%20Strategic%20Plan_FINAL-12.21.2022.pdf) begins, the Commission will continue to actively monitor the external environment to determine if changes to the Plan are needed and to ensure that the Plan continues to be meaningful and relevant.

*The Postal Regulatory Commission is an independent federal agency that provides regulatory oversight over the Postal Service to ensure the transparency and accountability of the Postal Service and foster a vital and efficient universal mail system. The Commission is comprised of five Presidentially-appointed and Senate-confirmed Commissioners, each serving terms of six years. The President designates the Chairman. In addition to Chairman Michael Kubayanda, the other commissioners are Vice Chairman Mark Acton and Commissioners Ann Fisher, Ashley Poling, and Robert Taub. Follow the PRC on Twitter: @PostalRegulator and LinkedIn.*