

## Press Release March 3, 2009

### **Pre-hearing Conference on Status of Capital One Services, Inc. Complaint**

**Washington, DC** – Today, the Postal Regulatory Commission held a pre-hearing conference to determine the status of the complaint filed by Capital One Services, Inc. concerning its ability to obtain a negotiated service agreement similar to that of the Postal Service with the Bank of America.

The Commission expressed its concern that, seven months after filing of the complaint, there is no indication that the end of the process is in sight. Chairman Dan G. Blair stated, “The Commission has a reputation for expeditiously meeting its responsibilities. This is the first litigated complaint proceeding since enactment of the Postal Accountability and Enhancement Act. Unnecessary delays in this case may leave the impression that the Commission does not act promptly to resolve formal complaints under the new law.”

The Postal Service and Capital One Services, Inc. submitted a proposed schedule for submission of the case for a decision in five months. The Commission urged both parties to accelerate the proposed schedule.

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