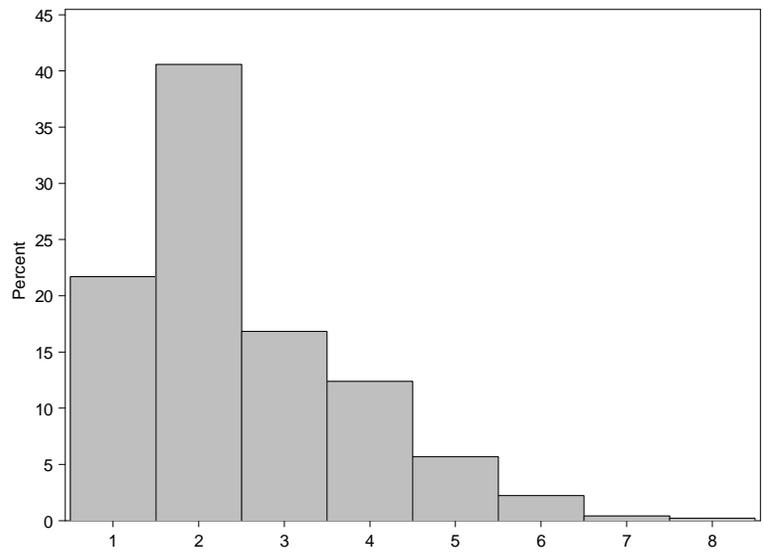
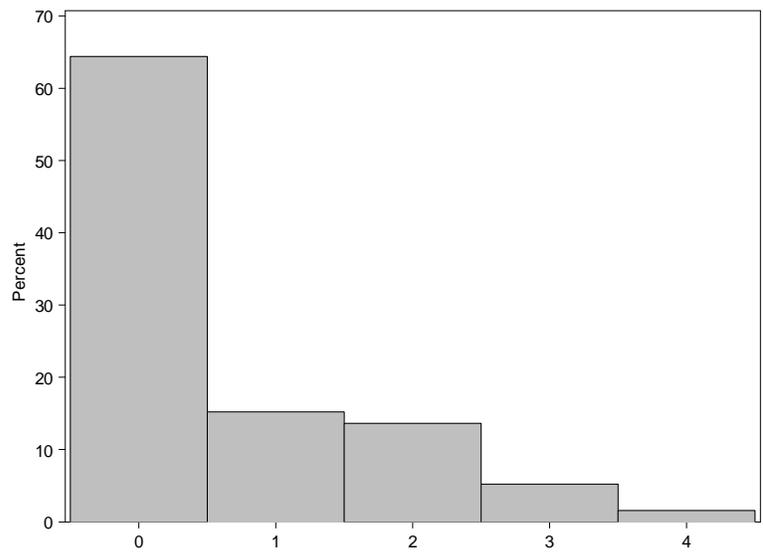


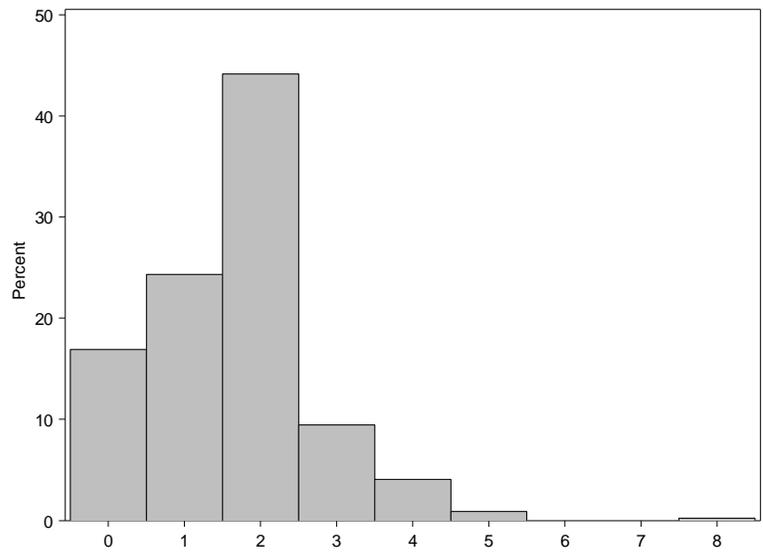
Q1: How many people live in your household?



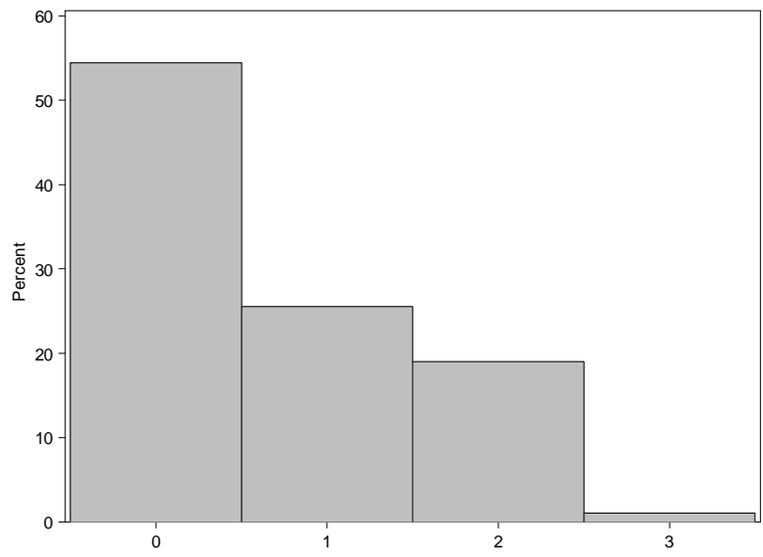
Q2a: How many people in your household are under age 18?



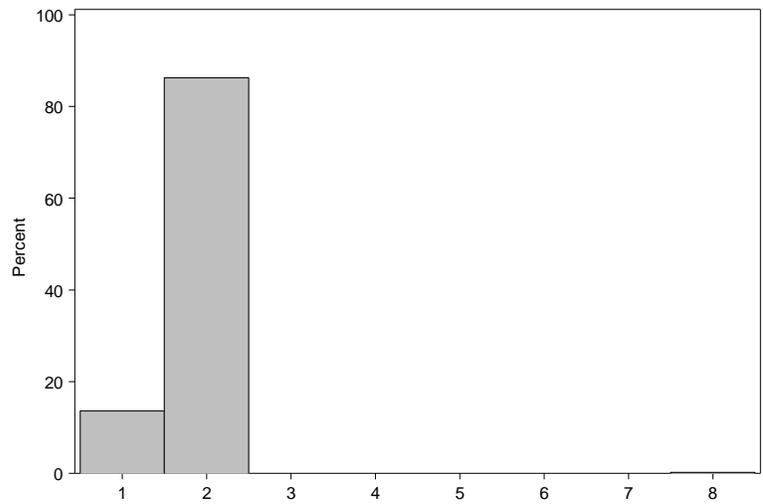
Q2b: How many people in your household are over age 64?



Q2c: How many people in your household are age 18 to 64?

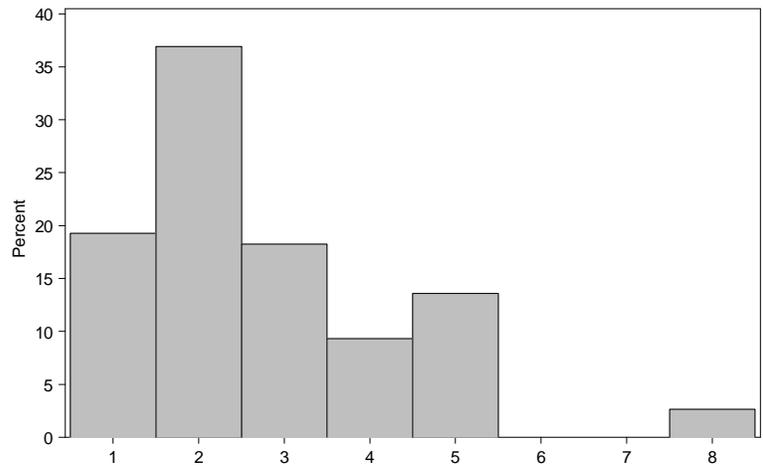


Q3: Does any member of the household run a business from the home?



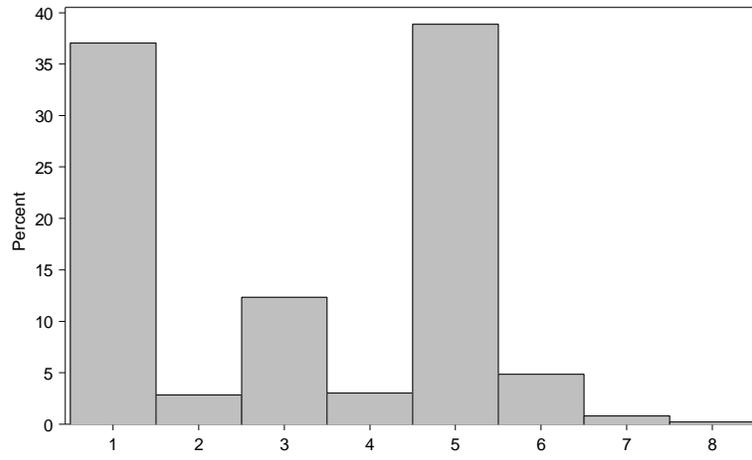
1 = Yes
2 = No
8 = Don't know

Q5: How many letters does your household mail a month?



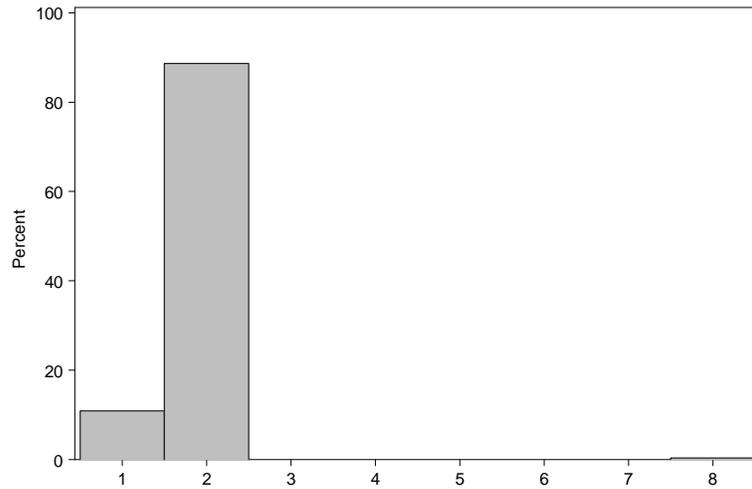
1 = Less than 5
2 = 5 to 10
3 = 11 to 15
4 = 16 to 20
5 = More than 20
8 = Refused

Q6: How do you usually mail these letters?



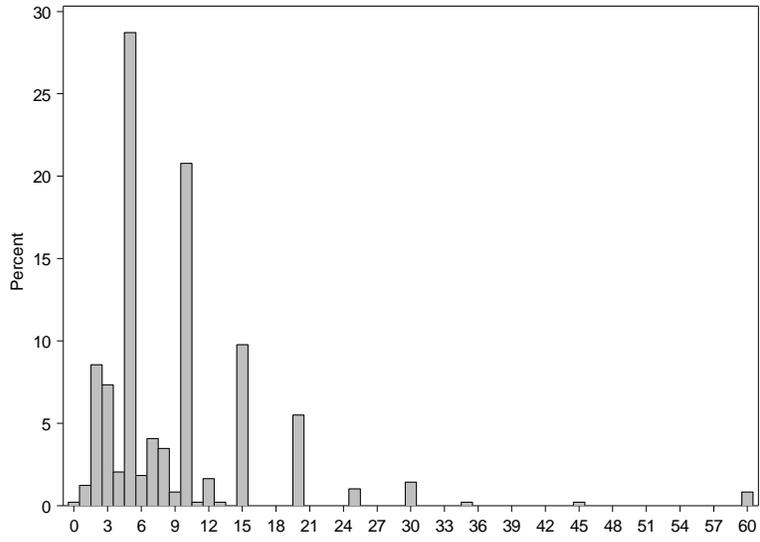
- 1 = Your household mailbox
- 2 = At work
- 3 = At a collection box near your home
- 4 = At a collection box near where you work
- 5 = At a post office
- 6 = Other
- 8 = Refused

Q7: Does anyone in your household rent a post office box at your local post office?

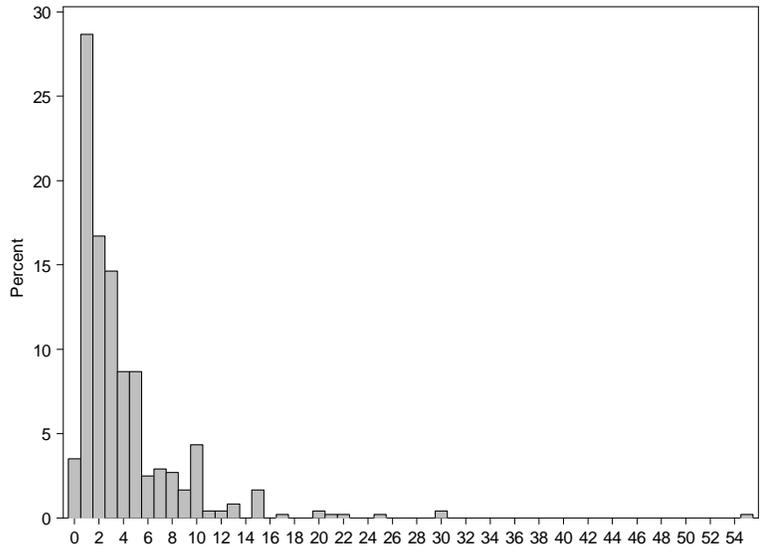


- 1 = Yes
- 2 = No
- 8 = Don't know

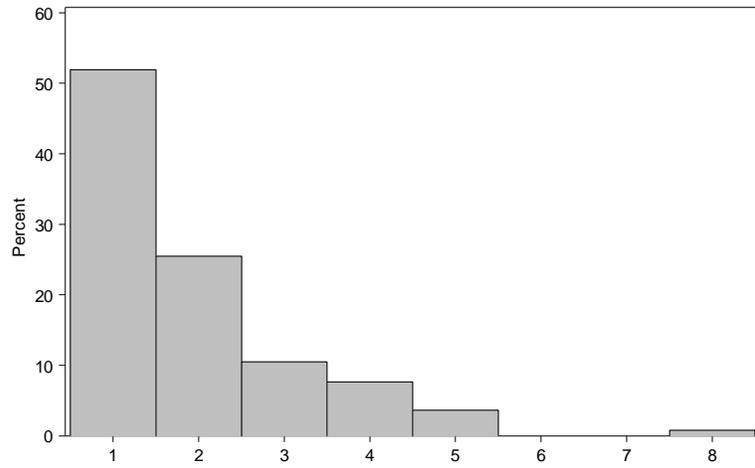
Q8: About how many minutes does it take to get from your home to your local post office?



Q9: About how many miles is your local post office from your home?

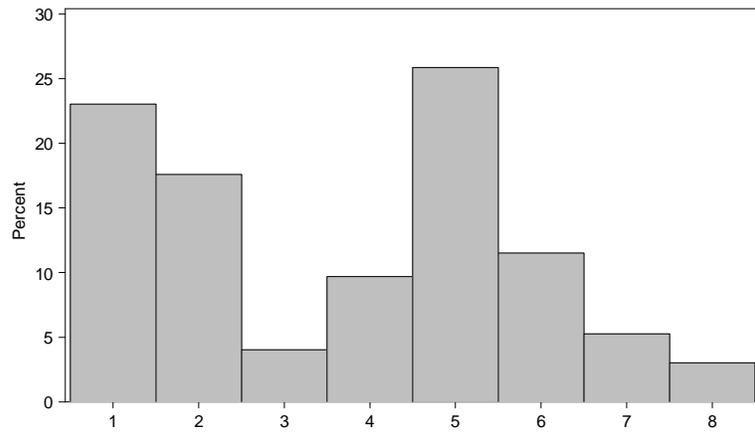


Q10: About how long ago was your last visit to a post office?



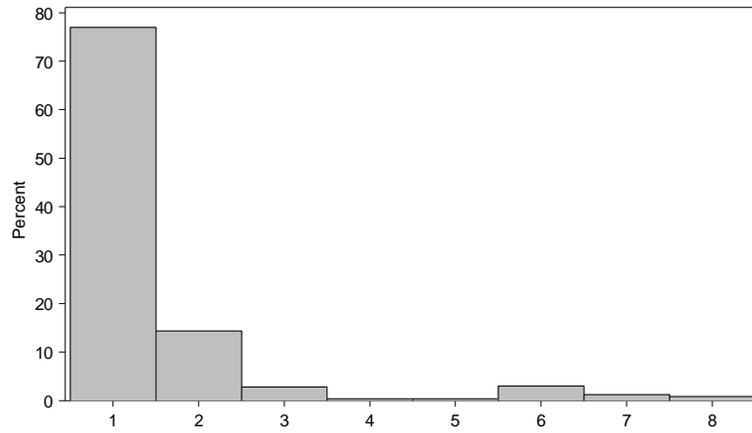
- 1 = 7 days
- 2 = 30 days
- 3 = 2 months
- 4 = Last year
- 5 = Not within last year
- 8 = Don't know

Q11: The last time you went to the post office, why did you go?



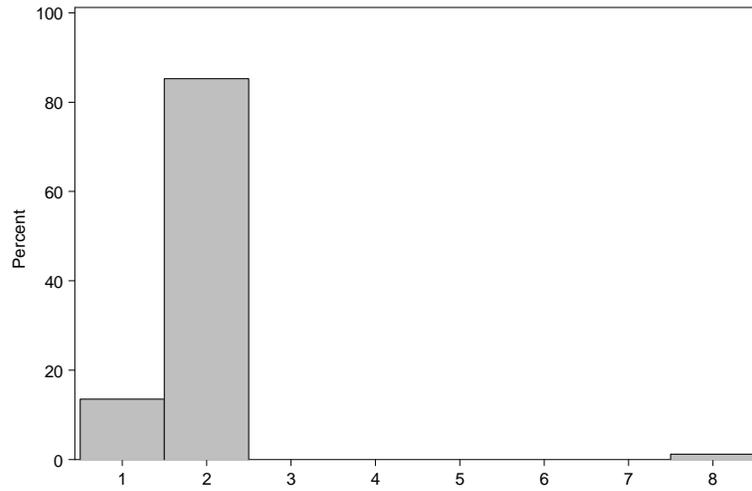
- 1 = To buy stamps
- 2 = To mail a package
- 3 = To pick up a package
- 4 = To pick up mail
- 5 = To mail letters
- 6 = More than one of these
- 7 = Other
- 8 = Don't know

Q13: How do you purchase most of your postage stamps?



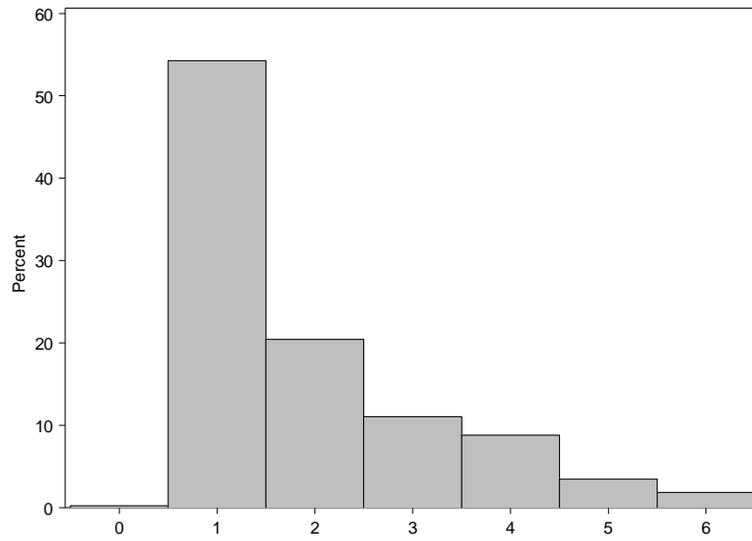
- 1 = Buy at a post office
- 2 = Buy at a retail store
- 3 = Order by mail
- 4 = Order by phone
- 5 = Order via the internet
- 6 = Other
- 7 = Don't buy postage stamps
- 8 = Don't know

Q14: Does any member of your household regularly use a mailing service like Mail Boxes Etc.?

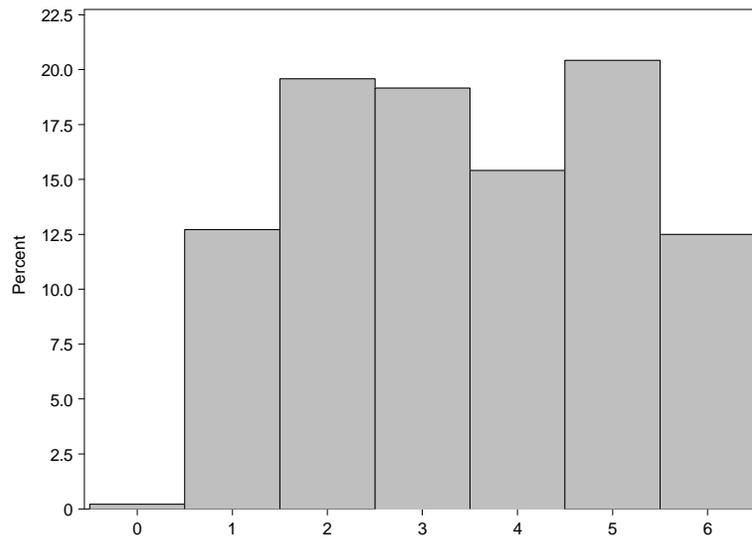


- 1 = Yes
- 2 = No
- 8 = Don't know

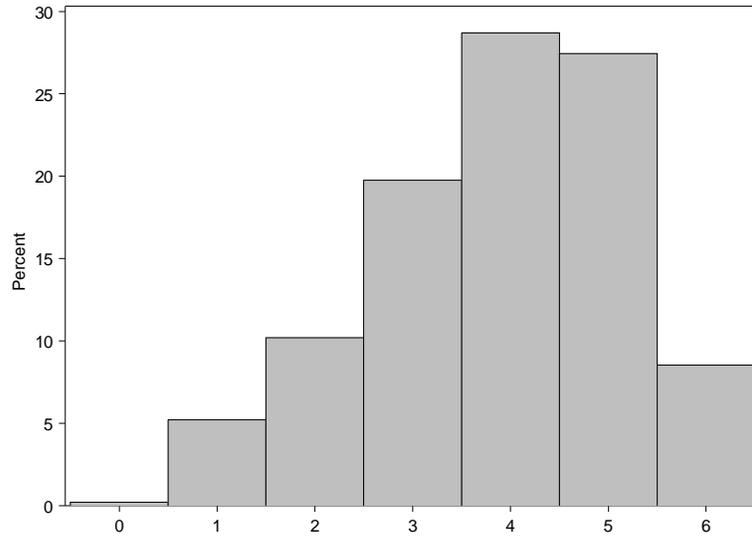
Q15a: How would you rank the relative importance of having a grocery store near your home (1 = Most important, ..., 6 = Least important)?



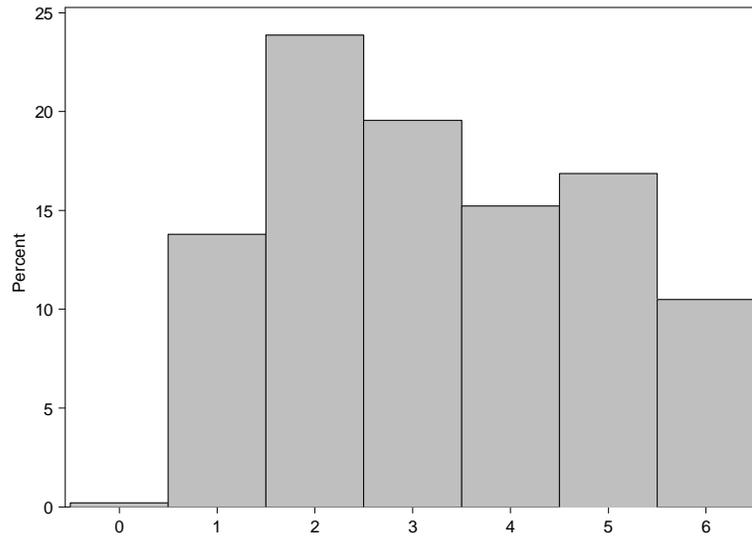
Q15b: How would you rank the relative importance of having a pharmacy near your home (1 = Most important, ..., 6 = Least important)?



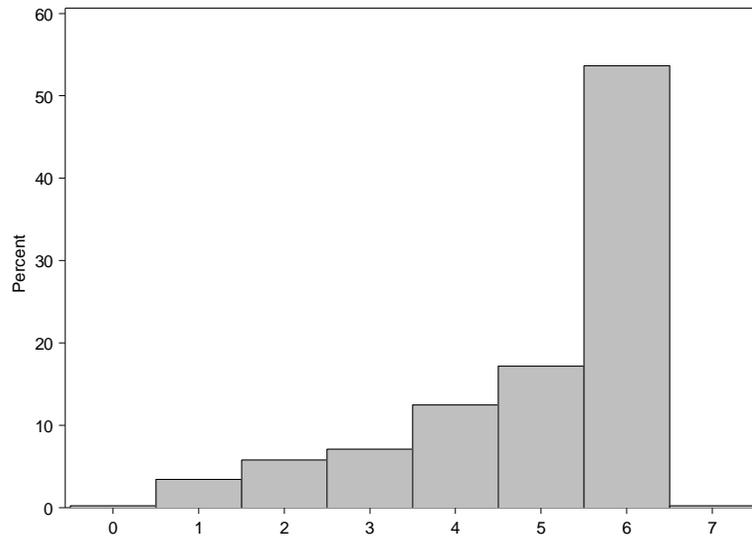
Q15c: How would you rank the relative importance of having a post office near your home (1 = Most important, ..., 6 = Least important)?



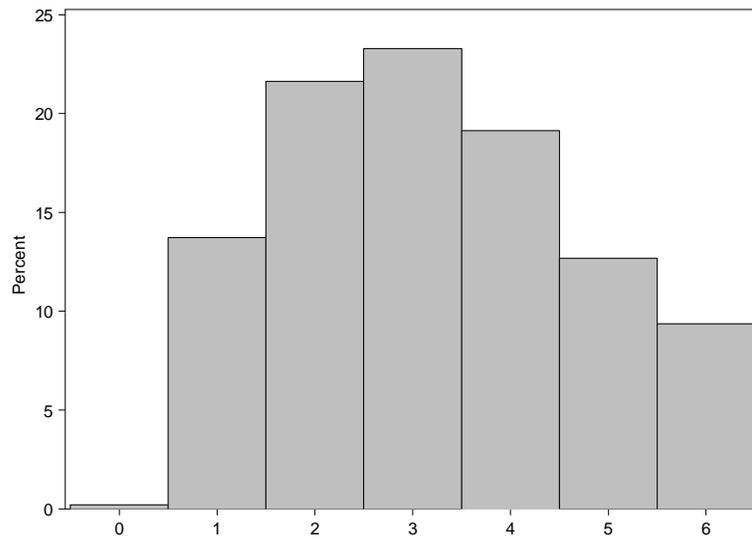
Q15d: How would you rank the relative importance of having a gas station near your home (1 = Most important, ..., 6 = Least important)?



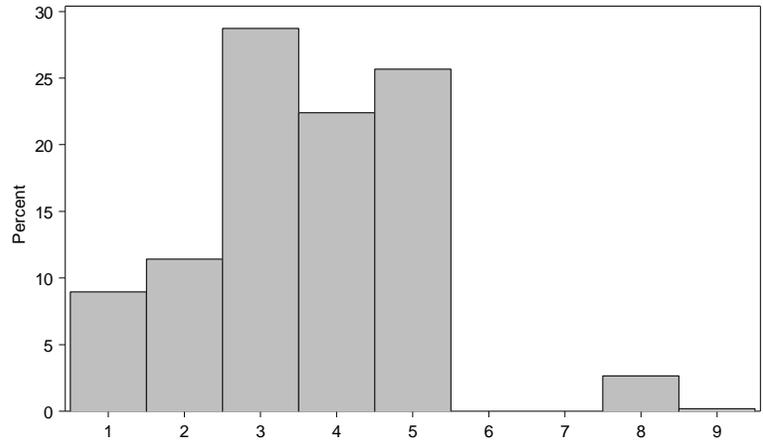
Q15e: How would you rank the relative importance of having a public library near your home (1 = Most important, ..., 6 = Least important)?



Q15f: How would you rank the relative importance of having a bank near your home (1 = Most important, ..., 6 = Least important)?

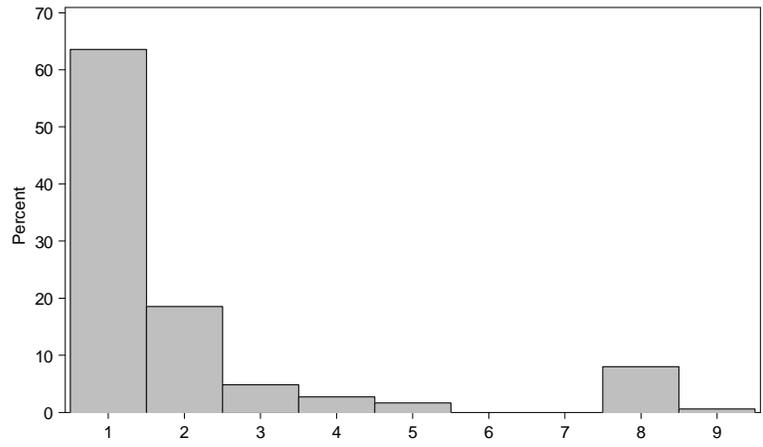


Q16: What would you think about the Postal Service closing your post office and replacing it with service at a nearby store in your neighborhood?



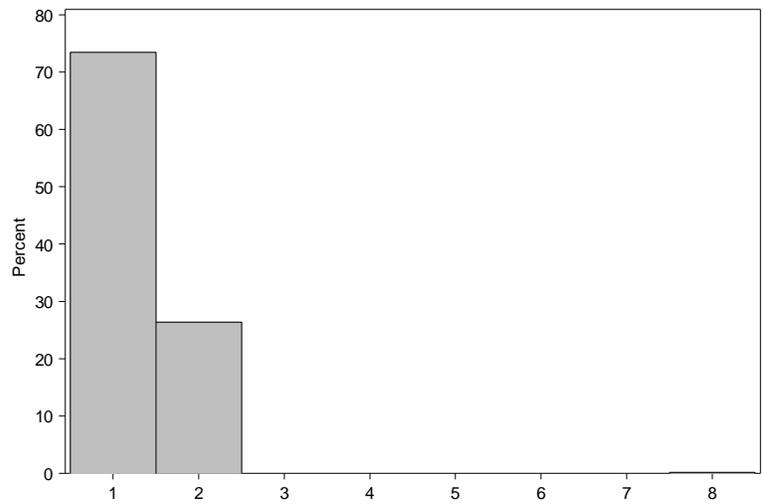
1 = Strongly favor
 2 = Favor
 3 = Don't care
 4 = Oppose
 5 = Strongly oppose
 6 = Don't know
 9 = Refused

Q17: Suppose the postal service decided to close your nearest post office. What is the largest fee you would be willing to pay to keep it open?



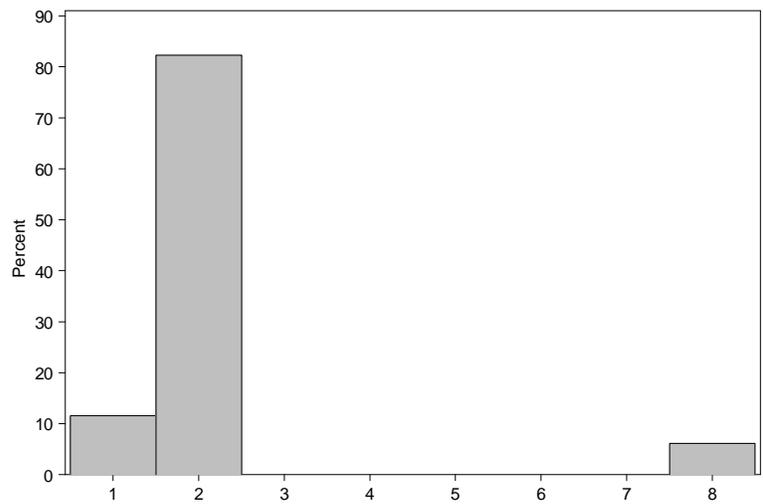
1 = \$0
 2 = \$25
 3 = \$50
 4 = \$100
 5 = \$150
 6 = Don't know
 7 = Refused

Q18: Does your household have internet access?



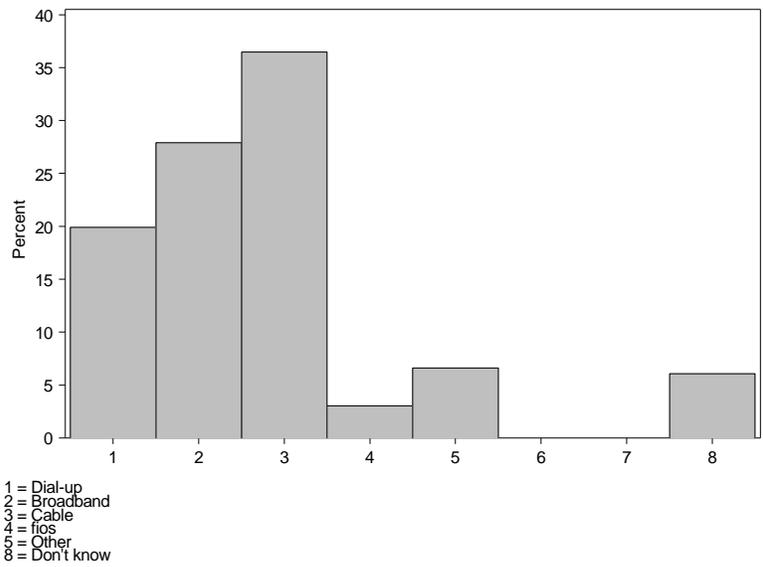
1 = Yes
2 = No
8 = Don't know

Q19: Do you plan on getting internet access in the next year?

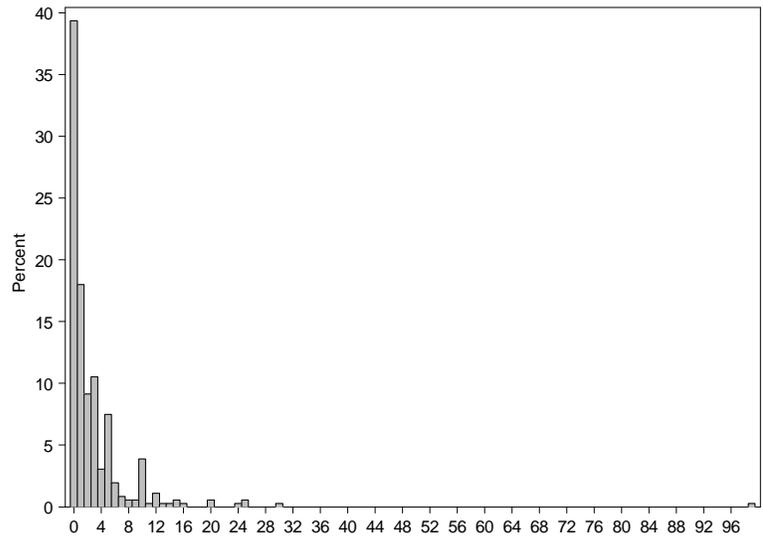


1 = Yes
2 = No
8 = Don't know

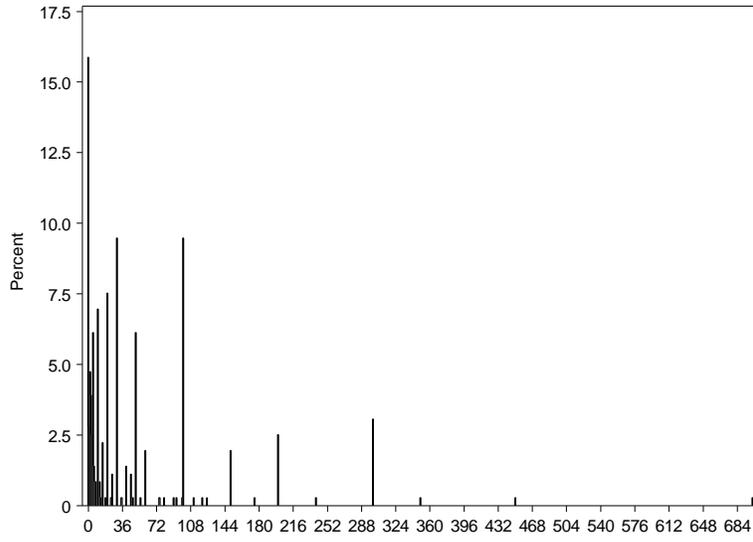
Q20: What type of internet service do you have?



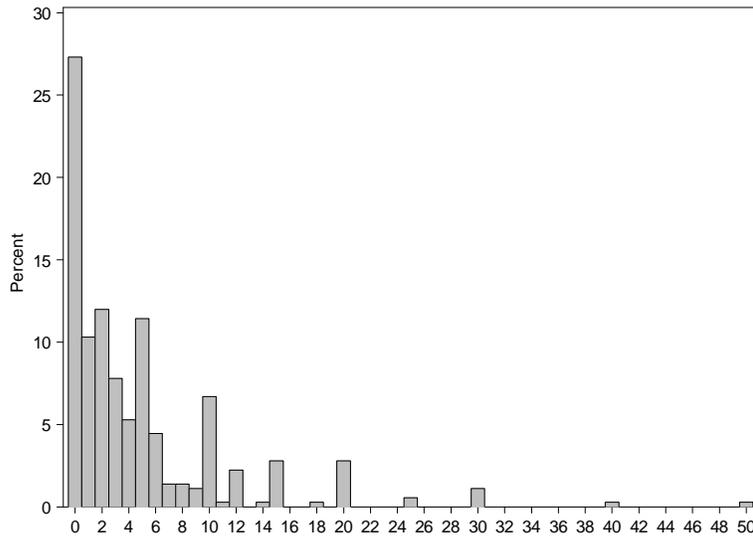
Q21: Approximately how many items does your household order over the internet per month?



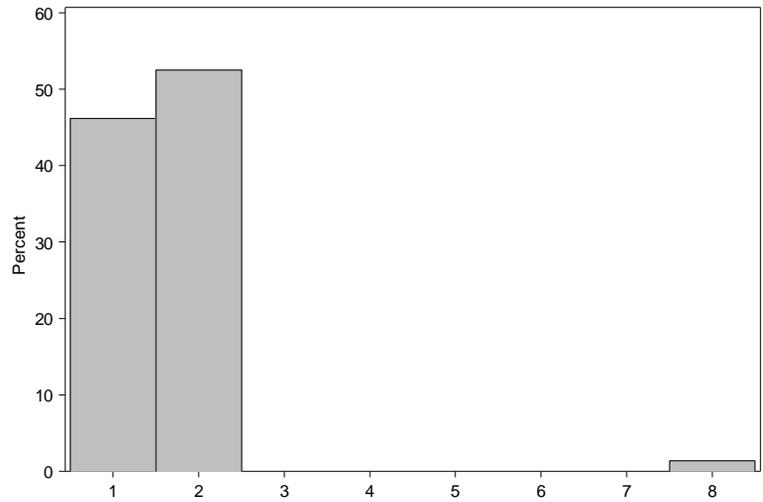
Q22: In the last month, approximately how many times have you emailed friends or relatives?



Q23: In the last month, approximately how many times have you used the Postal Service to send mail to friends or relatives?

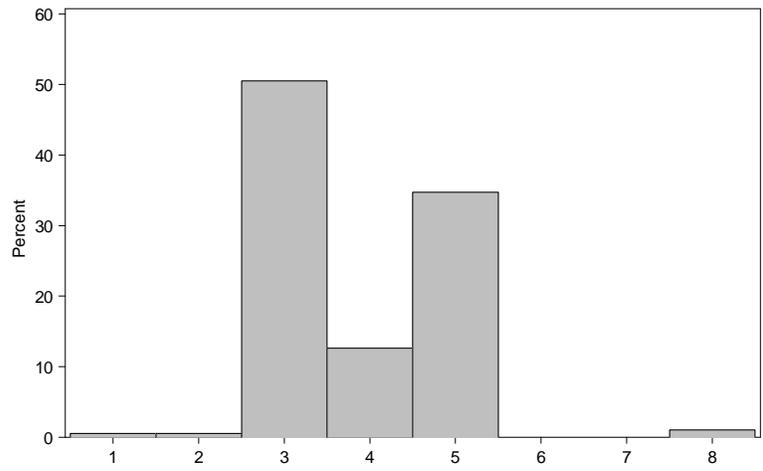


Q24: Did you pay any bills over the internet last month?



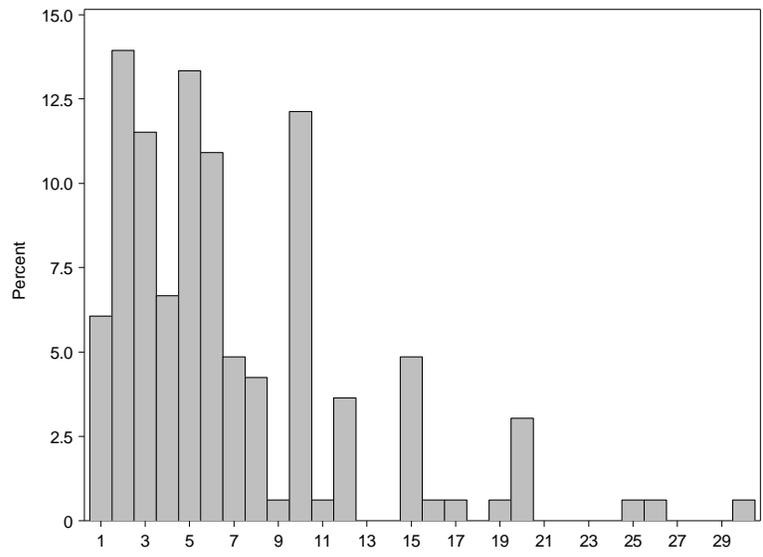
1 = Yes
2 = No
8 = Don't know

Q25: Why not?

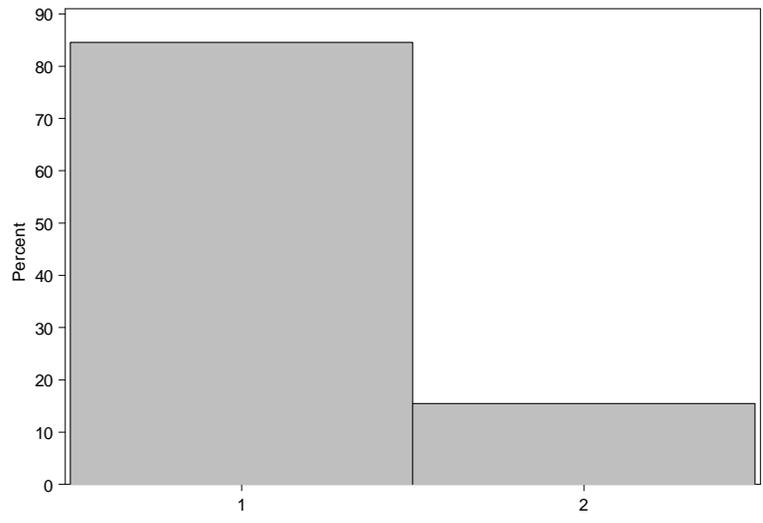


1 = No internet access
2 = Bank doesn't provide online bill pay
3 = Don't trust online banking
4 = Don't know how
5 = Other reason
8 = Don't know

Q27: About how many bills did you pay over the internet last month?

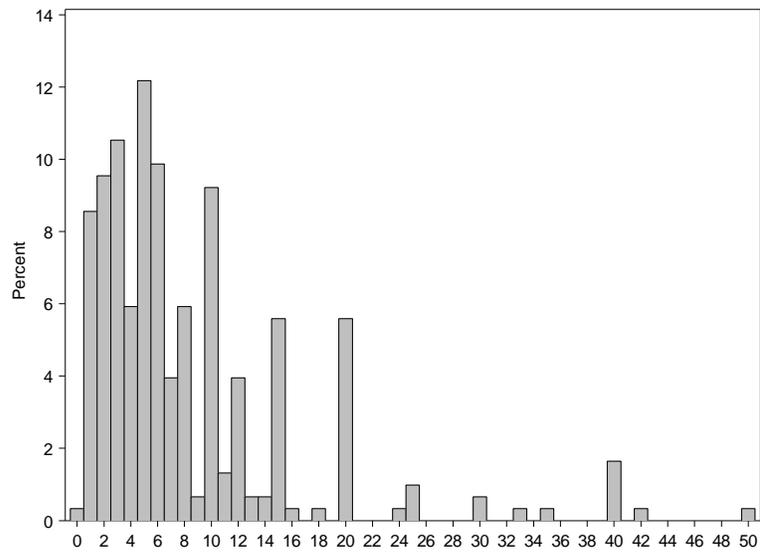


Q28: Did you pay any bills using the Postal Service last month?

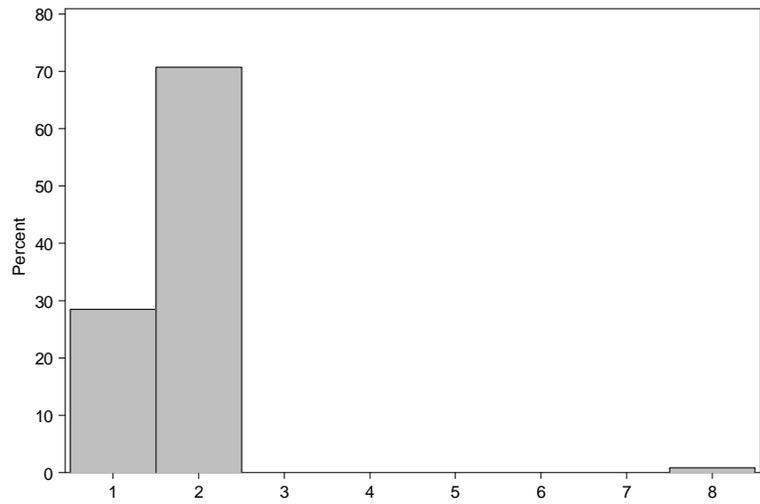


1 = Yes
2 = No

Q29: About how many bills did you pay using the Postal Service last month?

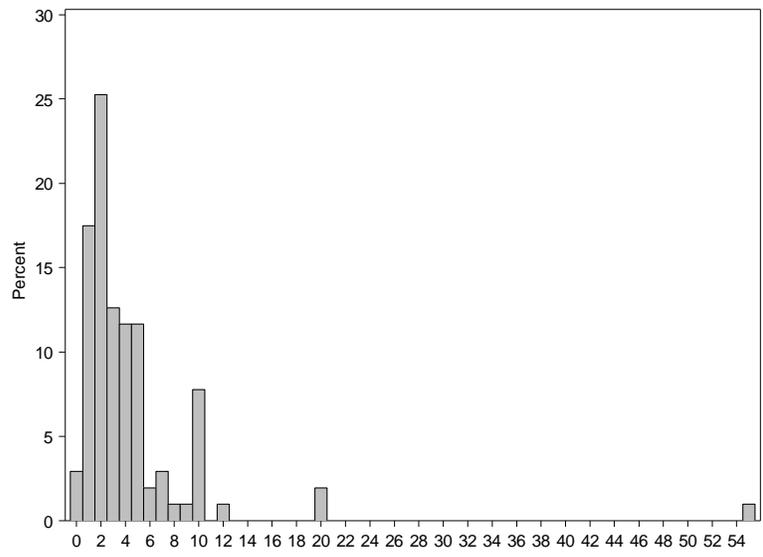


Q30: Does your household receive any bills by internet or email?

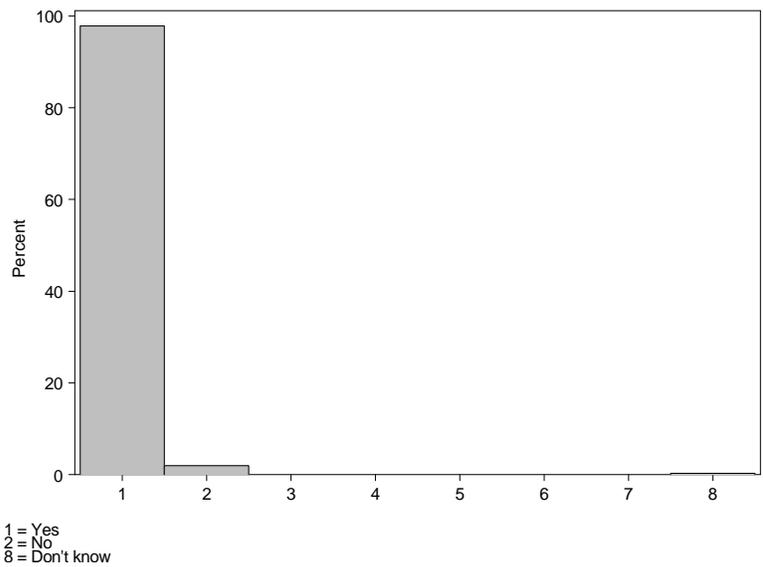


1 = Yes
 2 = No
 8 = Don't know

Q31: About how many bills does your household receive by internet or email?

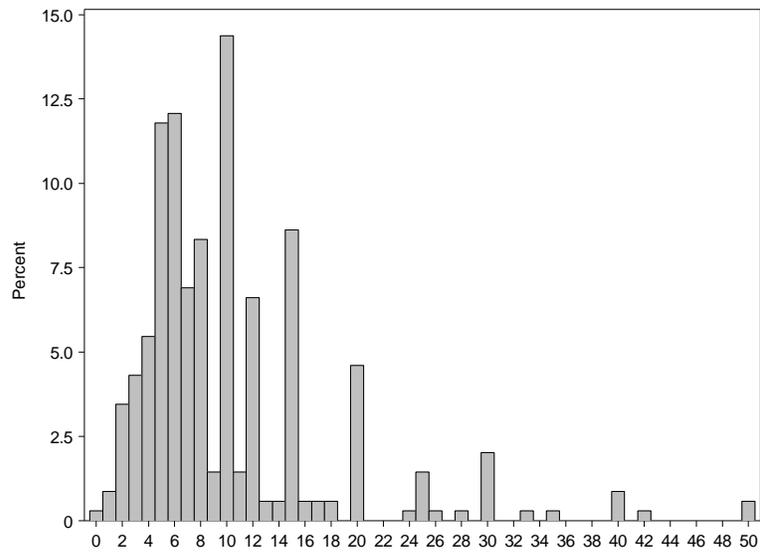


Q32: Does your household receive any bills through the mail?

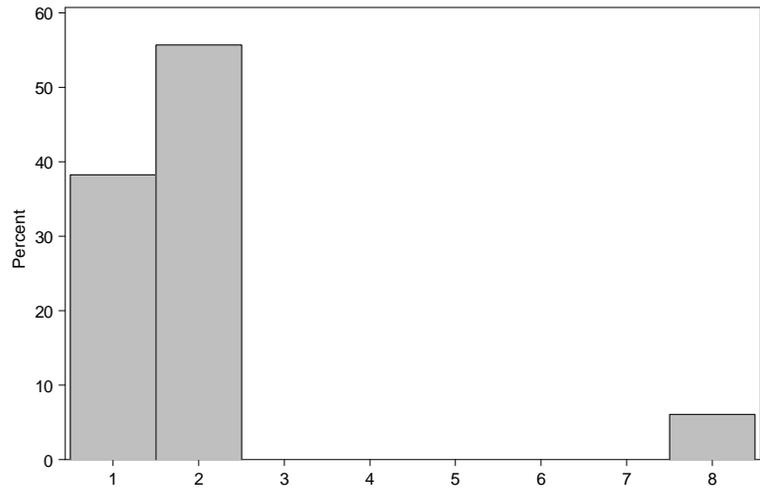


1 = Yes
2 = No
8 = Don't know

Q33: About how many bills does your household receive by mail?

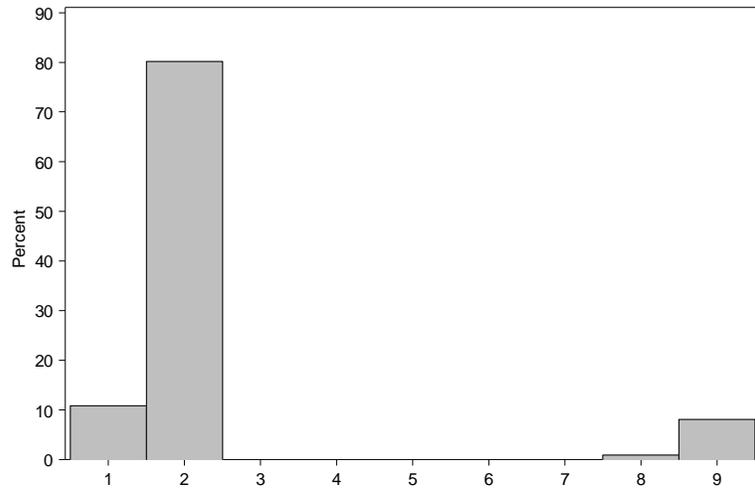


Q34: Would you allow bills that your household currently receives by mail to be sent to you by email instead if you received a discount of 50 cents?



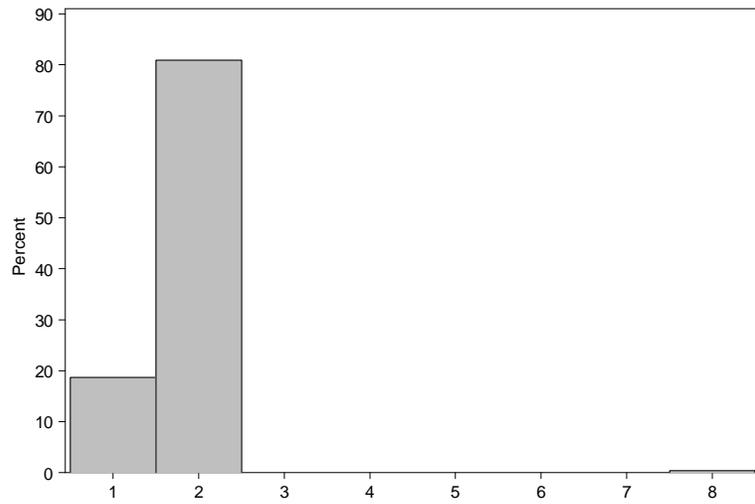
1 = Yes
 2 = No
 8 = Don't know

Q35: What if you received a discount of one dollar?



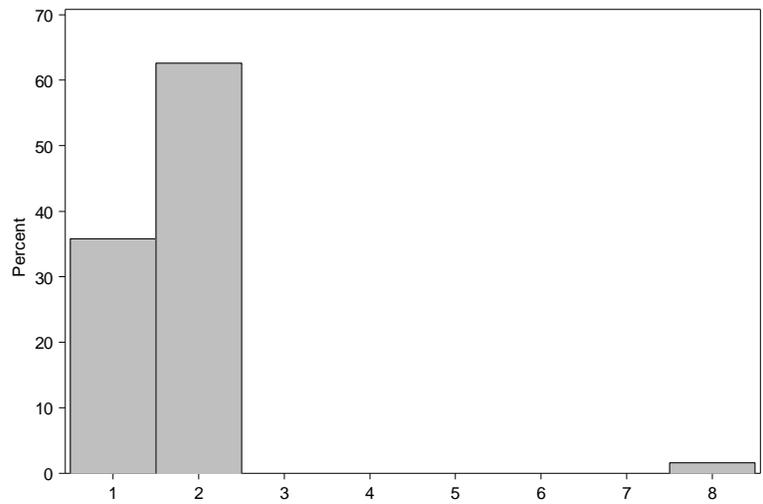
1 = Yes
2 = No
3 = Refused
4 = Don't know

Q36: Do you receive a daily newspaper through the mail?



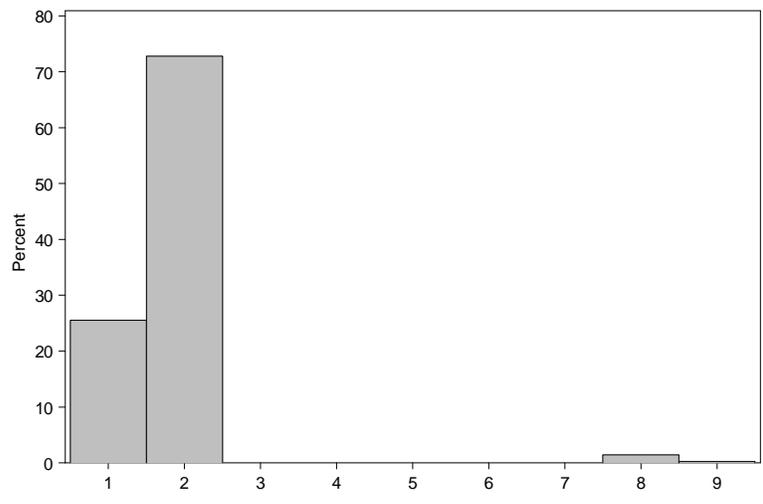
1 = Yes
2 = No
3 = Don't know

Q37: Would you be inconvenienced if bills arrived one day later?



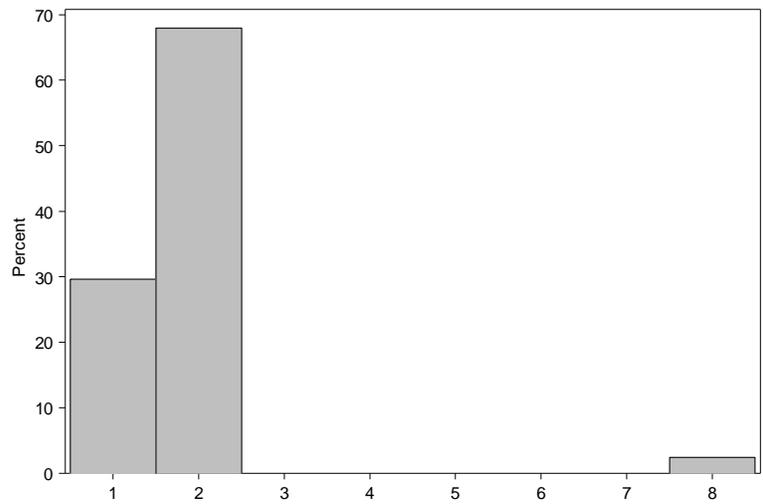
1 = Yes
2 = No
8 = Don't know

Q38: Would you be inconvenienced if statements arrived one day later?



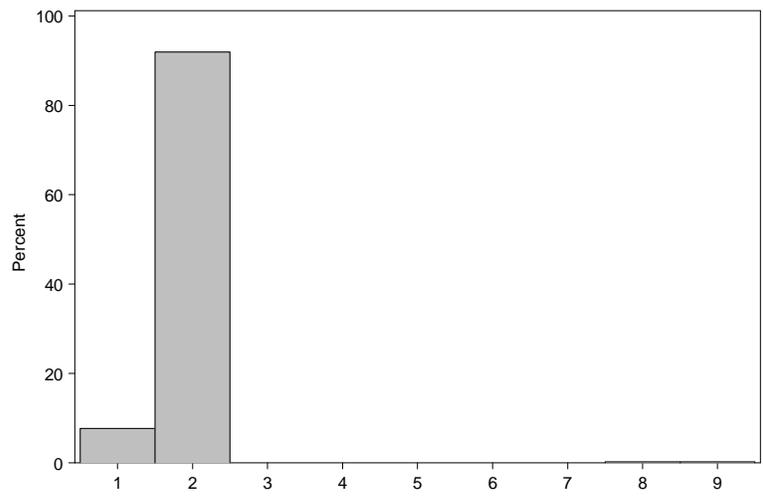
1 = Yes
2 = No
8 = Don't know
9 = Refused

Q39: Would you be inconvenienced if letters arrived one day later?



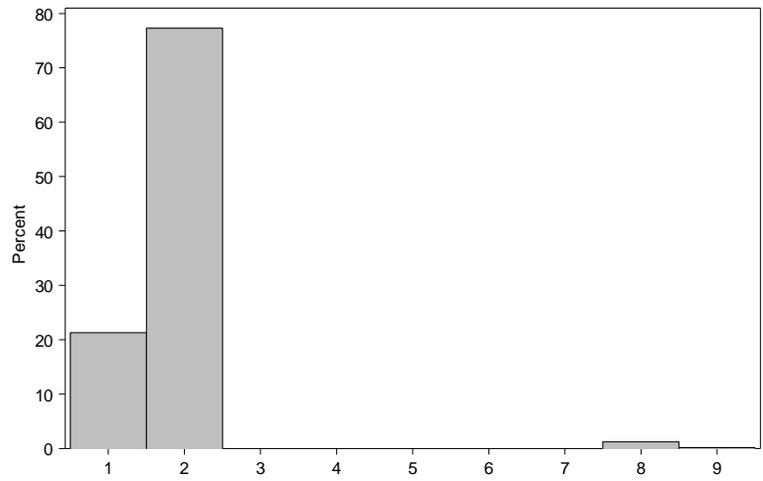
1 = Yes
2 = No
8 = Don't know

Q40: Would you be inconvenienced if advertisements arrived one day later?



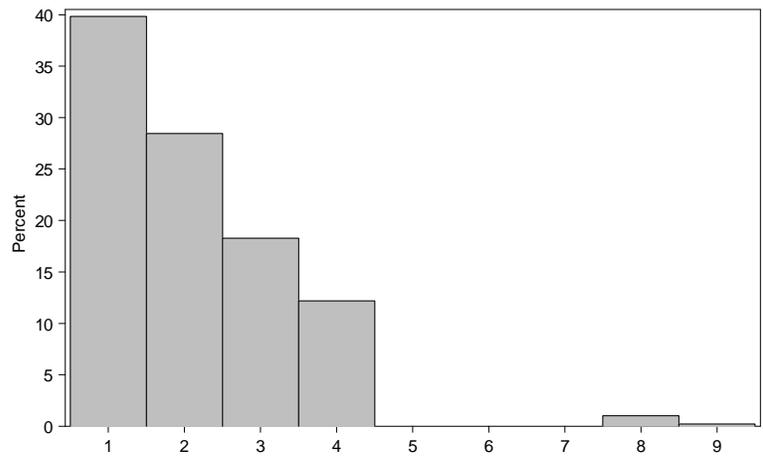
1 = Yes
2 = No
8 = Don't know
9 = Refused

Q41: Would you be inconvenienced if magazines and newspapers arrived one day later?



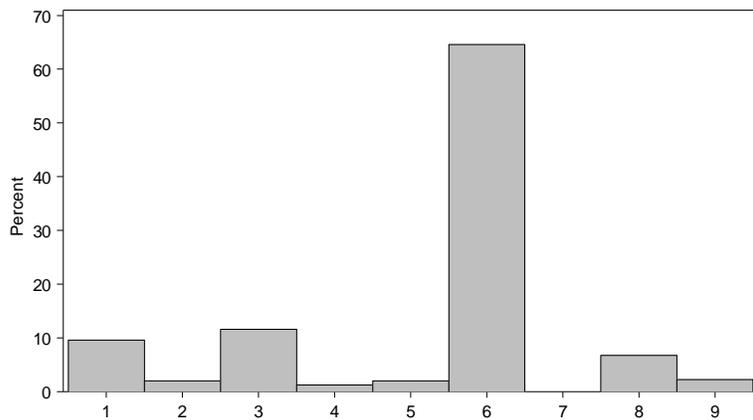
1 = Yes
 2 = No
 3 = Don't know
 4 = Refused

Q42: How much would you be affected if the Postal Service delivered mail to your house only 5 days per week instead of 6?



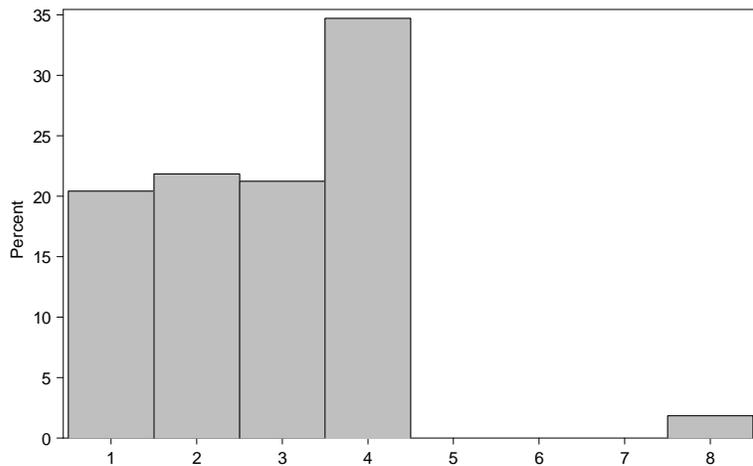
1 = Not at all
 2 = Not very much
 3 = Somewhat
 4 = A great deal
 5 = Don't know
 9 = Refused

Q43: If one day of delivery per week were to be eliminated, which day of the week do you think it should be?



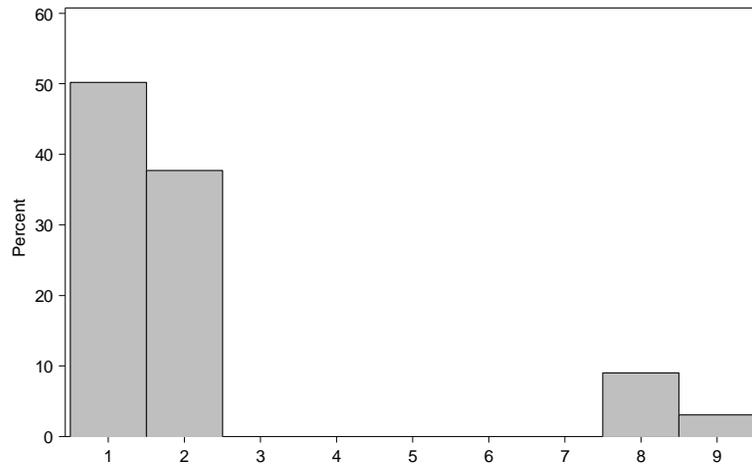
- 1 = Monday
- 2 = Tuesday
- 3 = Wednesday
- 4 = Thursday
- 5 = Friday
- 6 = Saturday
- 7 = Don't know
- 8 = Refused

Q44: How much would you be affected if the Postal Service delivered mail only every other day?



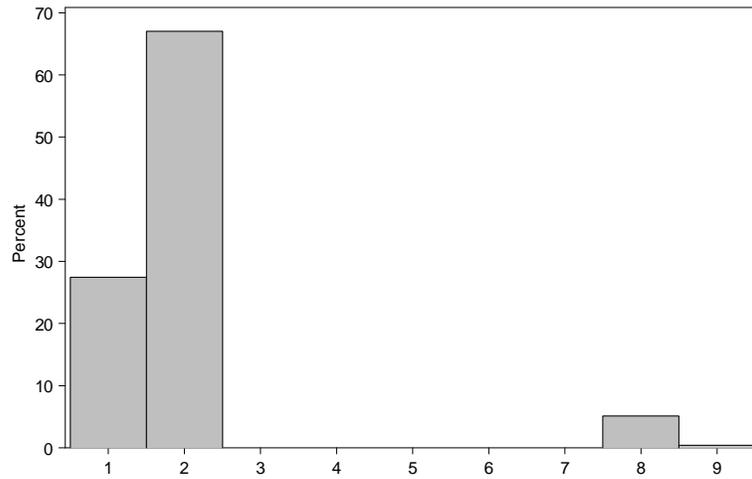
- 1 = Not at all
- 2 = Not very much
- 3 = Somewhat
- 4 = A great deal
- 8 = Don't know

Q45: Suppose you could choose to have the mail delivered only three days per week and pay the same postage rates as today, or keep six-day delivery but have to pay more postage. Which would you choose?



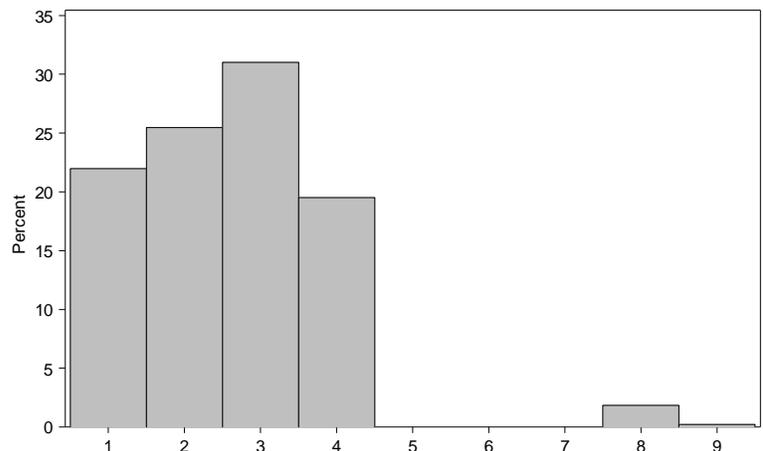
1 = Three days with current postage
 2 = Six days with higher postage
 9 = Don't know
 9 = Refused

Q46: Suppose the Postal Service began to deliver less frequently to rural and low-income areas to save costs. Would you consider this fair or unfair?



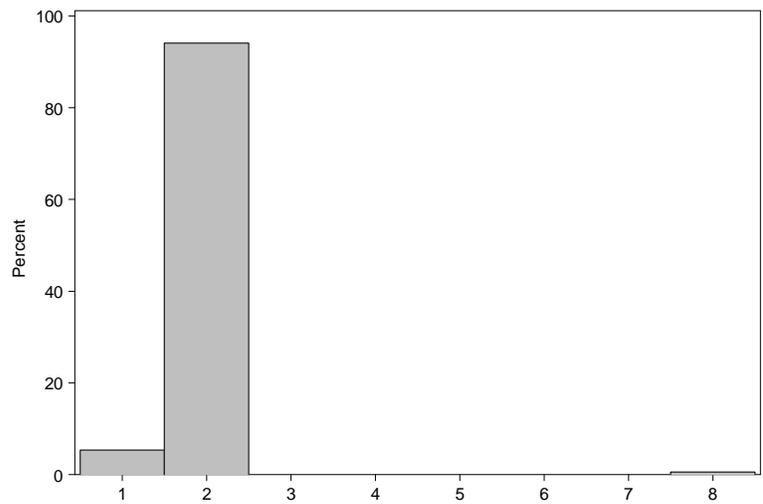
1 = Fair
 2 = Unfair
 9 = Don't know
 9 = Refused

Q47: About what percentage of the mail you receive would you estimate is advertising mail?



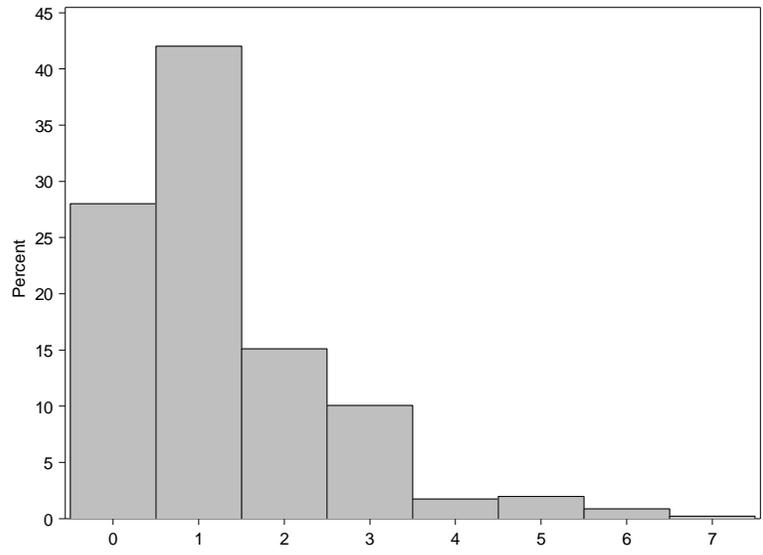
1 = 20 percent
 2 = 40 percent
 3 = 60 percent
 4 = 80 percent
 9 = Don't know
 99 = Refused

Q48: Do you think it is important to receive advertising mail 6 days per week?

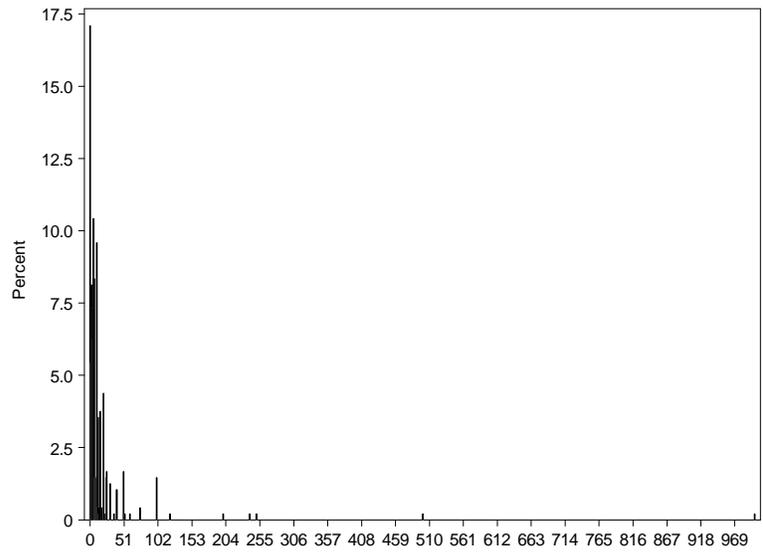


1 = Yes
 2 = No
 8 = Don't know

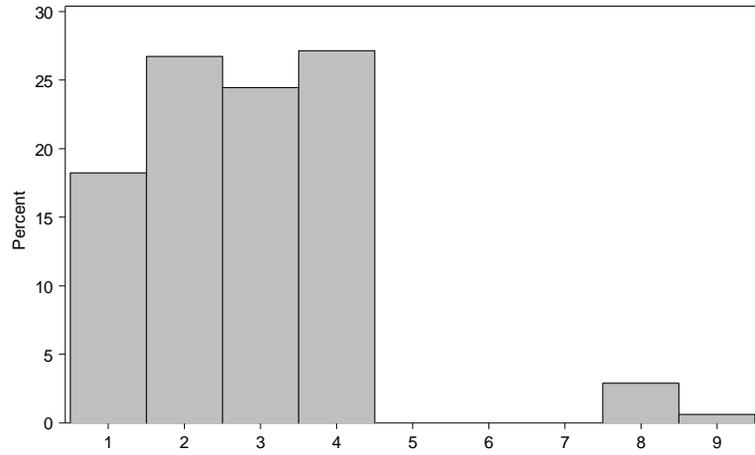
Q49: How many days per week should advertising mail be delivered?



Q50: About how many parcels do you send a year?

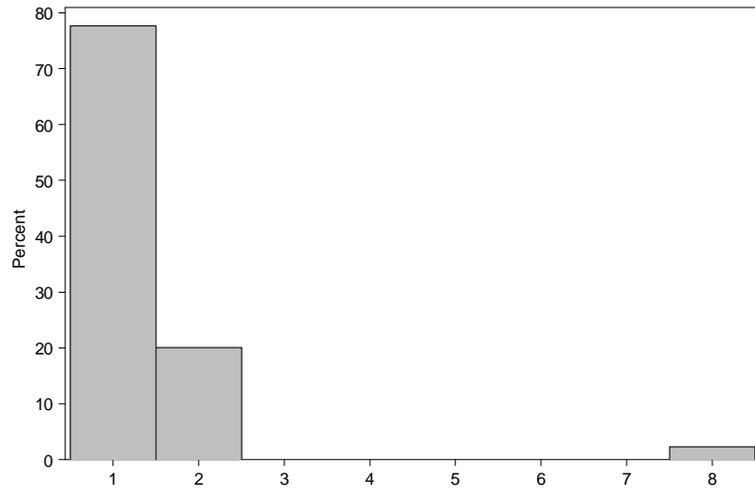


Q52: How difficult would it be for you to use another shipper for your parcels if the Postal Service stopped handling them?



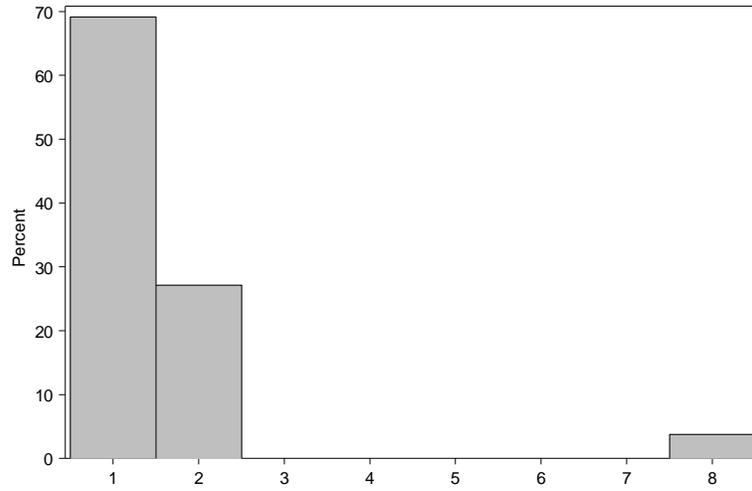
1 = Very difficult
 2 = Somewhat difficult
 3 = Not very difficult
 4 = Not difficult at all
 8 = Don't know
 9 = Refused

Q53: Would you put your name on a do not mail list that would stop most advertising mail from being delivered to your home?



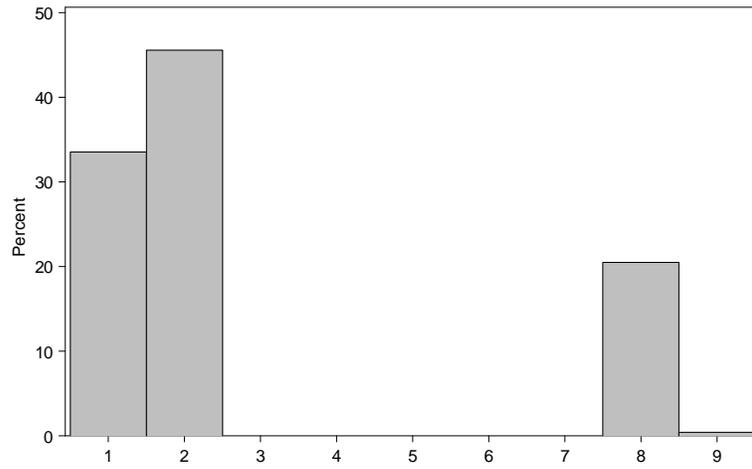
1 = Yes
 2 = No
 8 = Don't know

Q54: Would you put your name on a do not mail list that allowed you to choose which companies you want to receive advertising from?



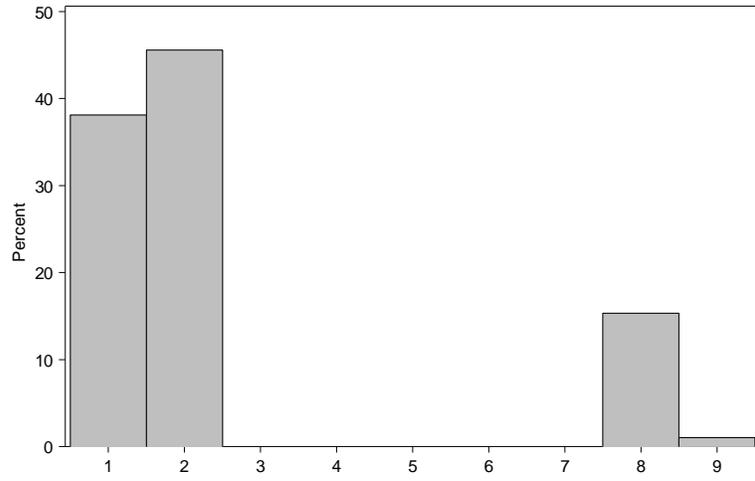
1 = Yes
2 = No
8 = Don't know

Q55: Do you think that the mail service in the country would improve or get worse if the law was changed to allow other companies to compete with the Postal Service in the delivery of mail?



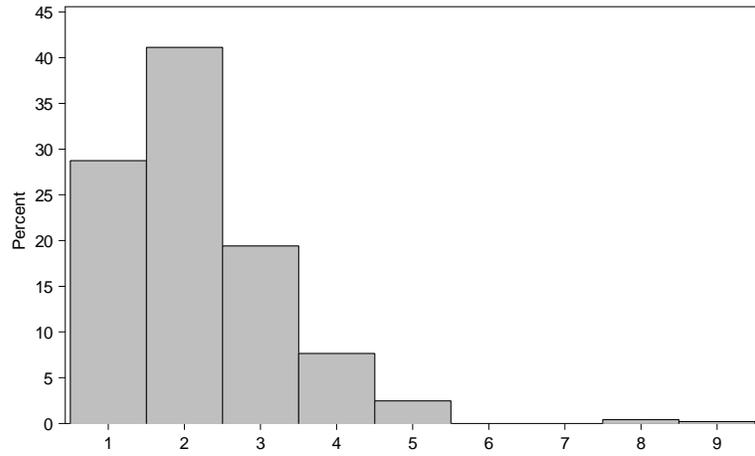
1 = Improve
2 = Get worse
8 = Don't know
9 = Refused

Q56: Do you think that postage rates would be higher or lower if there was competition?



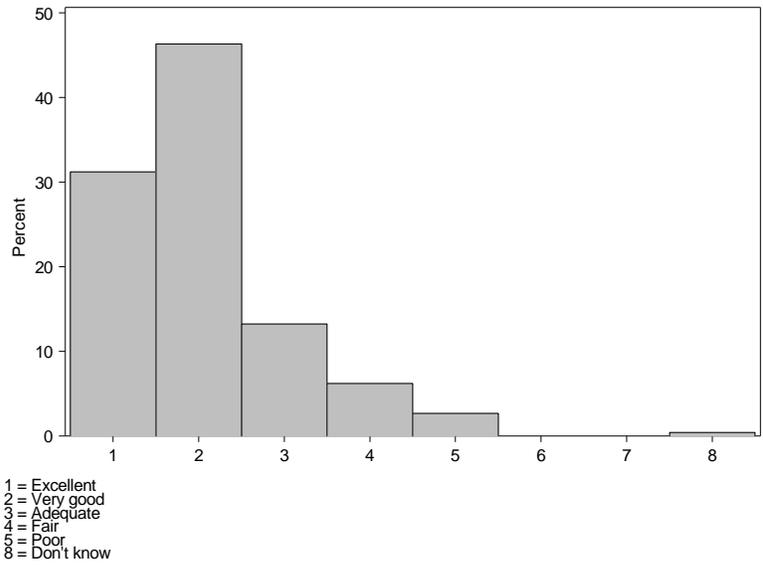
1 = Higher
 2 = Lower
 3 = Don't know
 9 = Refused

Q57: How would you rate the speed of the Postal Service?

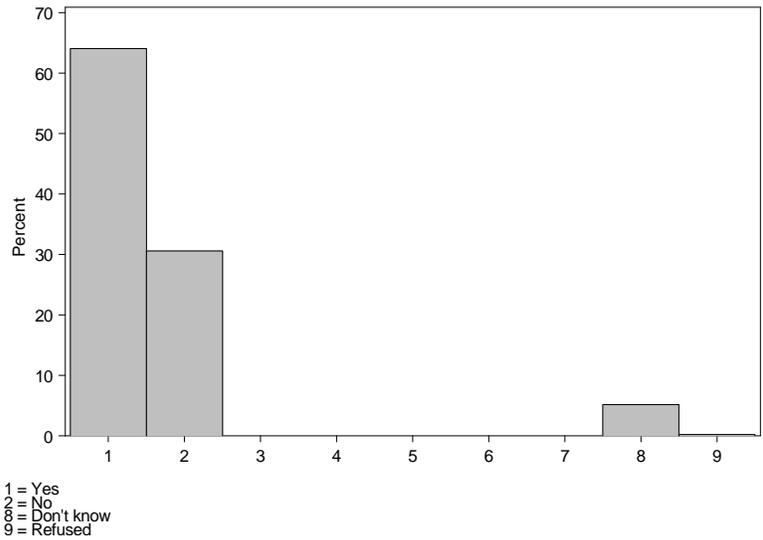


1 = Excellent
 2 = Very good
 3 = Adequate
 4 = Fair
 5 = Poor
 6 = Don't know
 9 = Refused

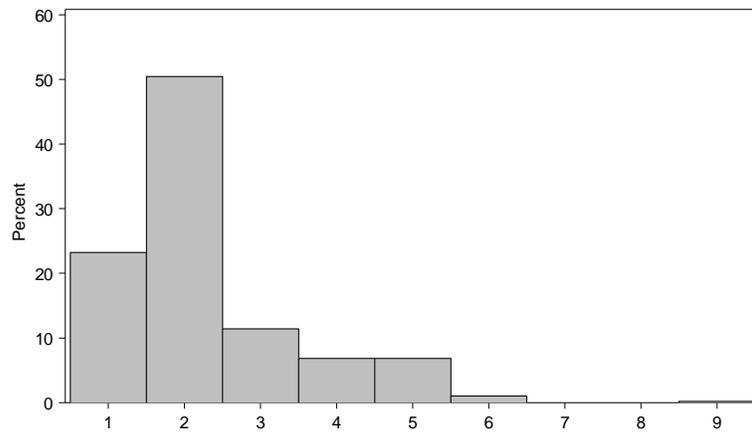
Q58: How would you rate the reliability of the Postal Service?



Q59: Do you think that people should be able to complain to an organization that is not part of the Postal Service when it doesn't live up to its own standards?

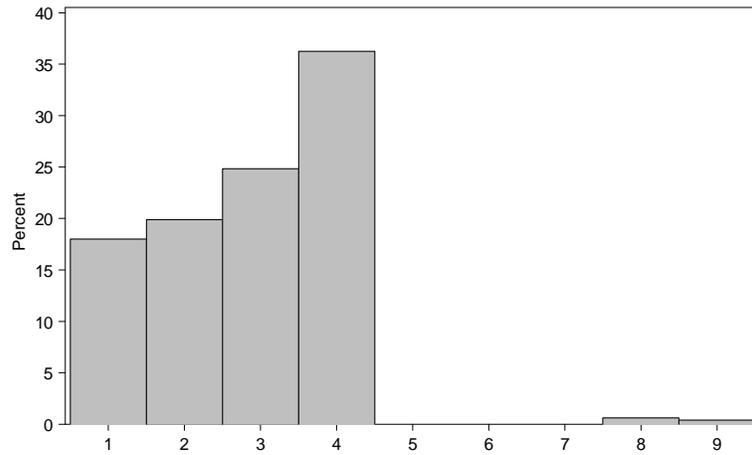


Q60: How does your household receive most of its mail?



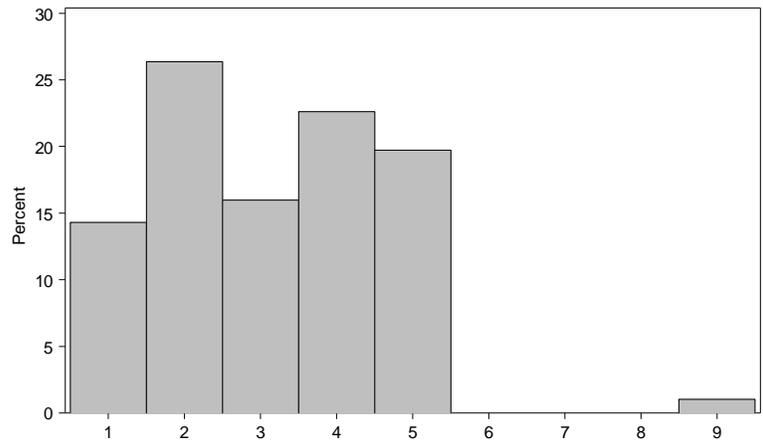
- 1 = A mailbox attached to your house
- 2 = A mailbox at the curb or roadside
- 3 = A cluster of mailboxes near your home
- 4 = An apartment house mailbox
- 5 = At a US post office
- 6 = Something else
- 7 = Don't know
- 8 = Refused
- 9 = Refused

Q61: At present, how concerned are you that mail could be stolen out of your own mailbox?



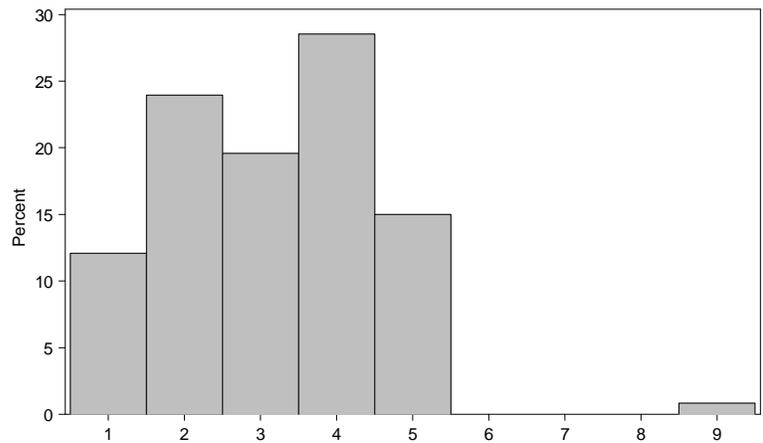
- 1 = Very
- 2 = Somewhat
- 3 = Not very
- 4 = Not at all
- 5 = Don't know
- 6 = Refused
- 7 = Refused
- 8 = Refused
- 9 = Refused

Q62: Suppose express mail companies like FedEx or UPS could put packages inside your mailbox. How strongly would you favor or oppose this?



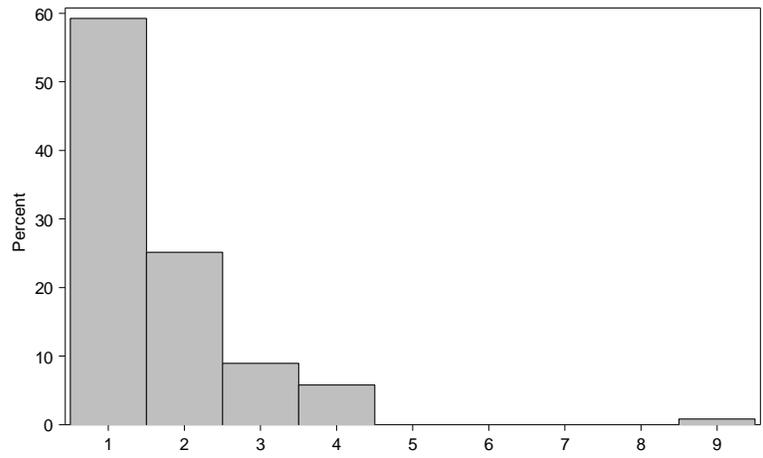
- 1 = Strongly favor
- 2 = Generally favor
- 3 = Generally oppose
- 4 = Strongly oppose
- 5 = No opinion
- 9 = Refused

Q63: Suppose the electric, gas, or water company could put bills inside your mailbox, instead of sending them through the US mail. How strongly would you favor or oppose this?



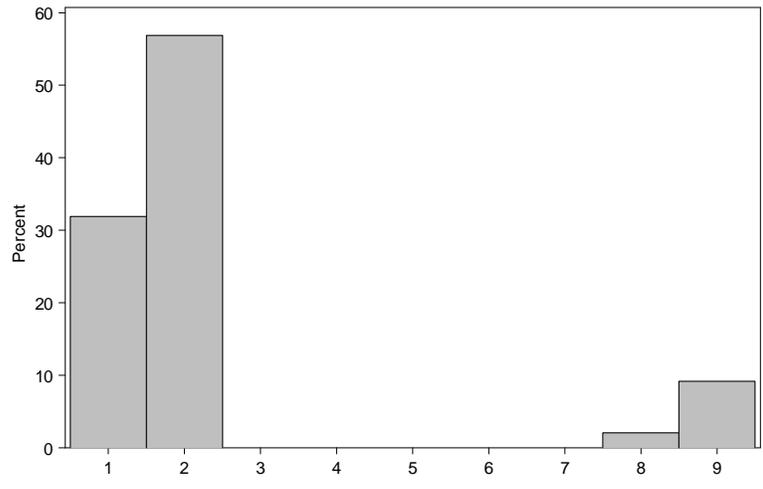
- 1 = Strongly favor
- 2 = Generally favor
- 3 = Generally oppose
- 4 = Strongly oppose
- 5 = No opinion
- 9 = Refused

Q64: Should only the US Postal Service be allowed to put mail inside mailboxes, or should other companies be allowed to put mail inside mailboxes as well?



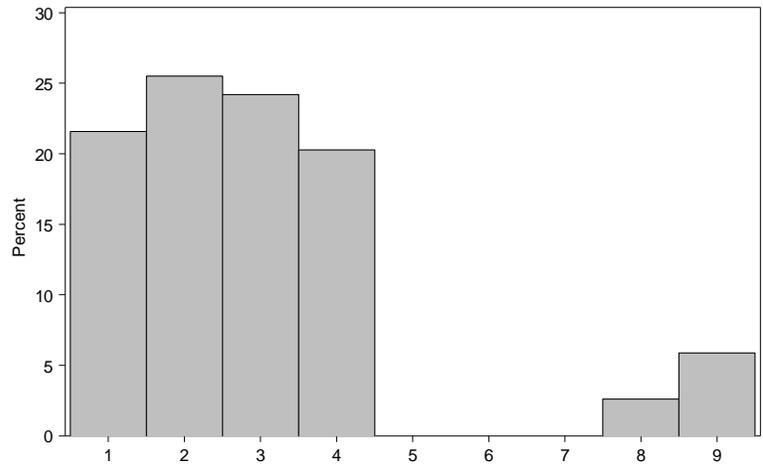
1 = US Postal Service only
 2 = Other companies also
 3 = No preference
 4 = Not sure
 9 = Refused

Q65: Which category best describes your household's total annual income before taxes?



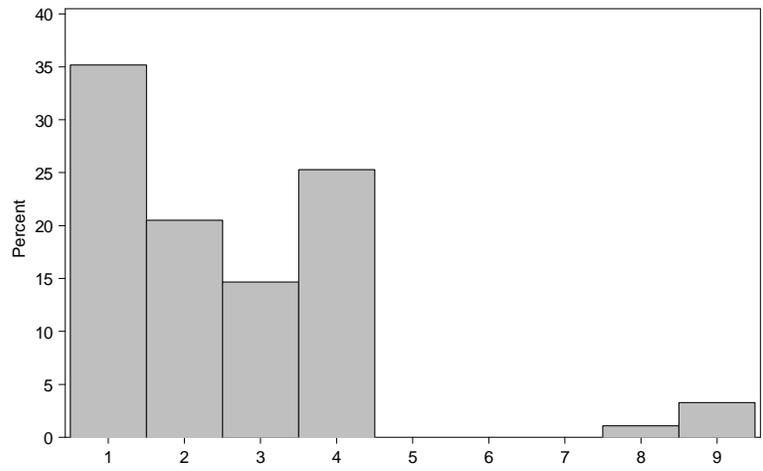
1 = Less than \$40,000
 2 = More than \$40,000
 3 = Don't know
 9 = Refused

Q66: Is it:



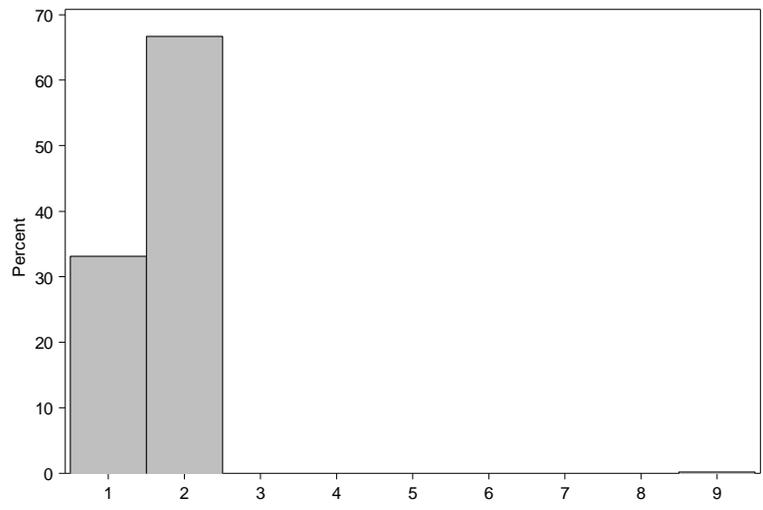
- 1 = \$10,000 or less
- 2 = \$10,001 to \$20,000
- 3 = \$20,001 to \$30,000
- 4 = \$30,001 to \$40,000
- 8 = Don't know
- 9 = Refused

Q67: Is it:



- 1 = \$40,000 to \$60,000
- 2 = \$60,001 to \$80,000
- 3 = \$80,001 to \$100,000
- 4 = \$100,000 or more
- 8 = Don't know
- 9 = Refused

Q68: Are you male or female?



1 = Male
2 = Female
9 = Refused