

# Features of the New PRC Website

## PRC Website Summary

A complete redesign of the PRC website to enhance existing functions and public access to PRC information, records, and documents. Includes the following:

- A new appealing, unifying graphic design
- User-friendly and easier website navigation
- Reorganized structure and content including new website sections, new or enhanced web pages, and new header and footer with links to common resources (see Cross Reference documents for mapping features between old and new websites)
- Improved website navigation with easy access to all PRC resources from any of its web pages
- A Newsroom with access to Press Releases, Commissioner Speeches, Congressional Testimony, and Technical Papers
- New Offices web pages describing the role of each operating office of PRC and providing contact information for each office
- An electronic Library with single-point access to all published information about PRC cases, public records and documents, federal notices, reports, and a new Reference Desk

## Home Page

### A Word from the Chairman

A new section of the Home page with a message from Chairman Dan Blair.

### Breaking News

A new section for announcing new actions and events related to the Commission, the Postal Service, and the mailing community; displayed only when breaking news occurs.

### Listen Live

A new Home page feature that enables users to listen to live PRC hearings online; access only available during hearings.

### Information for the Mailing Community

A new Home page section that provides quick access to Active Cases before the Commission, registration/settings for Document Alert notification, USPS service standards, and USPS rates and fees.

## About PRC

### New Website Section

Gateway to information about the Commission, the Commissioners, PRC business processes, and working at PRC. Consists of:

- Commissioners
- Offices
- Mission, Vision, Guiding Principles, and Strategy
- Human Resources
- Commission Rules of Practice
- Contact PRC

### New About PRC Web Page

- Summarizes the role, mission, and organization of the Commission
- Brief descriptions of the five operating offices
- PRC organization chart

## Features of the New PRC Website (*cont.*)

### **New Commissioners Web Page**

- Introduction to the Commission, its purpose, and organization
- Identifies the current commissioners and their term expiration dates
- Links to individual Commissioner pages

### **Enhanced Commissioner Web Pages**

New link from each Commissioner web page to his or her speeches

### **New Commissioner Contacts Web Page**

Contact information for each Commissioner

### **New Offices Website Subsection**

Provides access to:

- New web pages for each PRC operating office
- Contact information for each office
- Links from some office pages to additional web pages

### **New Web Page for the Office of Public Affairs & Government Relations (PAGR )**

New page replacing the old Consumer Information page with links to:

- Contact PAGR web page
- Consumer Information web page
- Postal Rates and Fees web page

### **New Web Page for the Office of Accountability & Compliance (OAC)**

Introduction to OAC role and responsibilities, as well as OAC contact information

### **New Web Page for the Office of General Counsel (OGC)**

Introduction to OGC role and responsibilities, as well as OGC contact information

### **New Web Page for the Office of Secretary & Administration (OSA)**

Introduction to OSA role and responsibilities, as well as OSA contact information

### **Enhanced Web Page for the Office of Inspector General (OIG)**

Updated introduction to the independent OIG with links to:

- New Hotline Contact OIG web page
- New OIG Reports web page

### **New Web Page for Mission, Vision, Guiding Principles, and Strategy**

Presents the Commission's mission, vision for the future, guiding principles, and five-year strategy

### **New Human Resources Web Page**

Introduction to Human Resources and PRC's working environment and benefits, as well as:

- Existing Employment Opportunities web page
- Application process and procedures web page
- Online employment application form

## **Newsroom**

### **New Newsroom Website Section**

Provides access to:

- PRC Press Releases
- Congressional Testimony of Commissioners and others
- Speeches of Commissioners
- Papers of Commissioners, PRC Staff, and other individuals

## Features of the New PRC Website (*cont.*)

### **Calendar**

New look and feel with the same similar functionality and web pages of the existing Calendar. New feature on the month calendar displays all dates in bold on which events have been reported and highlights a selected date.

### **Daily Listing and Document Alert**

New look and feel with the same similar functionality and web pages of the existing Daily Listing and Document Alert. New feature displays all dates in bold on which filings have been reported and highlights a selected date..

### **Library**

#### **New Library Website Section**

Consolidates previously dispersed resources into a central electronic Library for easier, faster access to all PRC public records and documents. Includes:

- Docketed cases and related documents, as well as Archives
- PRC Reports
- USPS Periodic Reports
- Federal Register Notices
- Reference Desk (speeches, testimony, technical papers)
- Mail Classification Schedule
- Archived Documents (not related to case filings)

#### **New Library Web Page**

Introduction to the new electronic Library and to each of its functions

#### **New Dockets Website Subsection**

New gateway to public records related to docketed cases. Includes:

- Active Cases (used to be Pending Cases & Matters)
- All Cases grouped by Docket Type (used to be Docketed Cases & Matters)
- Opinions & Decisions
- Orders
- Archives

#### **New Dockets Web Page**

Introduction to Dockets system and summaries of each docket grouping with links to their web pages.

#### **New Active Cases Web Page**

- Introduction to Active Cases and a docket summary of each open case
- Consolidates the old case listing page and individual docket summary pages into a single page of individual docket summaries
- Replaces Pending Cases and Matters navigation links

#### **New All Cases Web Page**

- Introduction to All Cases with a summary of and link to each docket type web page
- Replaces Docketed Cases and Matters navigation links

#### **New Web Page for Cases of Each Docket Type**

- A docket summary of each case categorized under a docket type
- Consolidates the old case listing page and individual docket summary pages into a single continuous page of individual docket summaries

## Features of the New PRC Website (*cont.*)

### **New PRC Reports and Studies Web Page**

List of reports filed by the Commission with provision for viewing each report and downloading or printing one or multiple reports

### **New USPS Periodic Reports Web Page**

List of reports filed by the USPS with provision for viewing each report and downloading or printing one or multiple reports

### **New Federal Register Notices Web Page**

Replaces Public Notices and limits notices to only those published in the Federal Register

### **New Reference Desk Website Subsection**

New introduction page and access to:

- Speeches
- Congressional Testimony
- Papers

### **New Mail Classification Schedule Web Page**

Provides access to:

- New Mail Classification Schedule
- Domestic Mail Classification Schedule (predecessor)

### **New Archived Documents Web Page**

Provides a listing of all non-filing documents.

### **Dockets Search**

New look and feel with the same functionality and web pages of the existing Search function as well as:

- New Search Help
- Search Results now displayed in a more concise table format with the addition of filing party and document type

### **Filing Online**

New look and feel with the same functionality and web pages of the existing Filing Online