

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

COMPLAINT OF CAPITAL ONE
SERVICES, INC.

Docket No. C2008-3

**MOTION OF CAPITAL ONE SERVICES, INC.
FOR PROTECTIVE ORDER REGARDING RESPONSE
TO INTERROGATORY OF THE PUBLIC REPRESENTATIVE
(PR/COS-2)**

(August 22, 2008)

Capital One Services, Inc. (Capital One) moves to file under seal its response to Public Representative Interrogatory PR/COS-2. Capital One requests that the Commission issue a protective order prohibiting public disclosure of this response in accordance with Rule 31a of the Commission's Rules of Practice and Procedures.

Interrogatory PR/COS-2 requests the average read and accept rates for Capital One's First-Class Mail and Standard Mail for 2006, 2007, and 2008. This information is commercially sensitive and would provide competitors insight into the details and level of efficiency of Capital One's marketing operations. Direct marketing campaigns using the mail medium are important tools that financial services institutions use to compete for customers. Disclosing details about Capital One's mail operations, postage expenses, and network efficiencies could harm Capital One's competitive position. Moreover, two of Capital One's competitors have deemed Capital One's Complaint of

sufficient importance to intervene in this docket, and neither of these interveners has ever made public its read and accept rates.

The baseline Bank of America NSA did not rely on mailer-specific read/accept rates, and Bank of America never provided “reliable” mailer-specific read/accept rates in Docket No. MC2007-1.¹ Capital One thus believes that data on Capital One’s read/accept rates should have no bearing on its Complaint. Nevertheless, Capital One is prepared to submit a response to Interrogatory PR/COS-2 under seal.

Accordingly, Capital One respectfully requests that the Presiding Officer enter an order requiring appropriate protective conditions, such as those appended to this Motion as Attachment A. The suggested protective conditions in Attachment A are closely patterned after the Commission’s protective orders in Dockets Nos. MC2005-3, MC 2007-1, and C99-1.

Respectfully submitted,

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¹ See citations in Complaint of Capital One Services, Inc. Regarding Discrimination and Other Violations of Law by the United States Postal Service (June 19, 2008) at 7 n. 26; see also Answer of Bank of America Corp. to OCA/BAC-T1-6 (May 1, 2007) in Docket No. MC2007-1 (“Please provide read/accept rates for BAC’s First-class Mail and Standard Mail separately for the most recent 12 month period’ Response: ‘BAC does not have this information’”).

ATTACHMENT A

TO

**MOTION OF CAPITAL ONE SERVICES, INC.
FOR PROTECTIVE ORDER REGARDING RESPONSE
TO INTERROGATORY OF THE PUBLIC REPRESENTATIVE
(PR/COS-2)**

August 22, 2008

DOCKET NO. C2008-3

STATEMENT OF COMPLIANCE WITH PROTECTIVE CONDITIONS

The following protective conditions limit access to materials provided in Docket No. C2008-3 by Capital One Services, Inc. ("Capital One") or other parties, which the Presiding Officer or the Commission has directed to be produced and examined under protective conditions (hereinafter, "these materials"). Individuals seeking to obtain access to these materials must agree to comply with these conditions, complete the attached certifications, provide the completed certifications to the Commission, and serve them upon counsel for the party submitting the confidential material.

1. Only a person who is either:
 - (a) an employee of the Postal Regulatory Commission (including the Public Representative in this docket) with a need-to-know; or
 - (b) a participant in Postal Regulatory Commission Docket No. C2008-3, or a person employed by such participant, or acting as agent, consultant, contractor, affiliated person, or other representative of such participant for purposes related to the litigation of Docket No. C2008-3, shall be granted access to these materials. However, no person involved in competitive decision-making for any entity that might gain competitive advantage from use of this information shall be granted access to these materials. "Involved in competitive decision-making" includes consulting on marketing or advertising strategies, pricing, product research and development, product design, or the competitive structuring and composition of bids, offers or proposals. It does not include rendering legal advice or performing other services that are not directly in furtherance of activities in competition with a person or entity having a proprietary interest in the protected material.
2. No person granted access to these materials is permitted to disseminate them in whole or in part to any person not authorized to obtain access under these conditions.
3. The final date of any participant's access shall be the earlier of:
 - (a) the date on which the Postal Regulatory Commission issues its final recommended decision or otherwise closes Docket No. C2008-3;
 - (b) the date on which that participant formally withdraws from Docket No. C2008-3; or

- (c) the last date on which the person who obtains access is under contract or retained or otherwise affiliated with the Docket No. C2008-3 participant on whose behalf that person obtains access, whichever comes first. The participant immediately shall notify the Postal Regulatory Commission and counsel for the party who provided the protected material of the termination of any such business and consulting arrangement or retainer or affiliation that occurs before the closing of the evidentiary record.
- 4. Immediately after the Commission issues its last recommended decision in Docket No. C2008-3, a participant (and any person working on behalf of that participant) who has obtained a copy of these materials shall certify to the Commission that:
 - (a) the copy was maintained in accordance with these conditions (or others established by the Commission); and
 - (b) the copy (and any duplicates) either have been destroyed or returned to the Commission.
- 5. The duties of any persons obtaining access to these materials shall apply to material disclosed or duplicated in writing, orally, electronically, or otherwise, by any means, format, or medium. These duties shall apply to the disclosure of excerpts from or parts of the document, as well as to the entire document.
- 6. All persons who obtain access to these materials are required to protect the document by using the same degree of care, but no less than a reasonable degree of care, to prevent the unauthorized disclosure of the document as those persons, in the ordinary course of business, would be expected to use to protect their own proprietary material or trade secrets and other internal, confidential, commercially-sensitive, and privileged information.
- 7. These conditions shall apply to any revised, amended, or supplemental versions of materials provided in Docket No. C2008-3.
- 8. The duty of nondisclosure of anyone obtaining access to these materials is continuing, terminable only by specific order of the Commission, or as specified in paragraphs 10 through 15, below.

9. Any Docket No. C2008-3 participant or other person seeking access to these materials by requesting access, consents to these or such other conditions as the Commission may approve.
10. The party submitting the confidential material shall clearly mark the following legend on each page, or portion thereof, that it seeks to protect under this agreement: “Confidential—Subject To Protective Conditions In Docket No. C2008-3 before the Postal Regulatory Commission” or other markings that are reasonably calculated to alert custodians of the material to its confidential or proprietary nature. Except with the prior written consent of the party submitting the confidential material, or as hereinafter provided, no protected information may be disclosed to any person.
11. Any written materials — including but not limited to discovery requests and responses, requests for admission and responses, deposition transcripts and exhibits, pleadings, motions, affidavits, written testimony and briefs — that quote, summarize, or contain materials protected under these protective conditions are also covered by the same protective conditions and certification requirements, and shall be filed with the Commission only under seal. Documents submitted to the Commission as confidential shall remain sealed while in the Secretary’s office or such other place as the Commission may designate so long as they retain their status as stamped confidential documents.
12. Any oral testimony, argument or other statements that quote, summarize or otherwise disclose materials protected under these protective conditions shall be received only in hearing sessions limited to persons who have complied with the terms of the protective order and have signed the attached certifications. The transcript pages containing such protected testimony shall be filed under seal and treated as protected materials under paragraph 11.
13. Notwithstanding the foregoing, protected material covered by paragraphs 11 or 12 may be disclosed to the following persons without their execution of a compliance certificate. Such disclosure shall not exceed the extent necessary to assist in prosecuting this proceeding or any appeals or reconsideration thereof.
 - (a) Members of the Commission.
 - (b) Court reporters, stenographers, or persons operating audio or video recording equipment for such court reporters or stenographers at hearings or depositions.

- (c) Any other person designated by the Commission in the interest of justice, upon such terms as the Commission may deem proper.
 - (d) Reviewing courts and their staffs. Any person seeking to disclose protected information to a reviewing court shall make a good faith effort to obtain protective conditions at least as effective as those set forth in this document. Moreover, the protective conditions set forth herein shall remain in effect throughout any subsequent review unless overridden by the action of a reviewing court.
14. A participant may apply to the Commission for a ruling that documents, categories of documents, or deposition transcripts, stamped or designated as confidential, are not entitled to such status and protection. The party that designated the document or testimony as confidential shall be given notice of the application and an opportunity to respond. To revoke confidential status, the proponent of declassification must show by a preponderance of the evidence that public disclosure of the materials is consistent with the standards of the Freedom of Information Act, 5 U.S.C. 552(b)(1)-(9), and Commission precedent.
 15. Subpoena by Courts or Other Agencies. If a court or other administrative agency subpoenas or orders production of confidential information which a participant has obtained under the terms of this protective order, the target of the subpoena or order shall promptly (within two business days) notify the party who designated the document as confidential of the pendency of the subpoena or order to allow the designating party time to object to that production or seek a protective order.
 16. Each person desiring to obtain access to these materials must file a notice with the Postal Regulatory Commission listing name, title, and position at least one day in advance of the day that the person signs a certification at the Commission's docket section in order to receive a copy of the materials. A copy of the notice must also be served in advance on the party who designated the document as confidential.

CERTIFICATION

The undersigned represents that:

Access to materials provided in Docket No. C2008-3 by Capital One Services, Inc. or other parties, which the Presiding Officer or the Commission has directed to be produced and examined under protective conditions (hereinafter, "these materials" or "the information") has been authorized by the Commission. The cover or label of the copy obtained is marked with my name. I agree to use the information only for purposes of analyzing matters at issue in Docket No. C2008-3.

I certify that I have read and understand the above protective conditions and am eligible to receive access to materials under paragraph 1 of the protective conditions. I further agree to comply with all protective conditions and will maintain in strict confidence these materials in accordance with all of the protective conditions set out above.

Name _____
Firm _____
Title _____
Representing _____
Signature _____
Date _____

CERTIFICATION UPON RETURN OF
PROTECTED MATERIALS

Pursuant to the Certification which I previously filed with the Commission regarding information provided in Docket No. C2008-3 by Capital One Services, Inc. or other parties, which the Presiding Officer or the Commission has directed to be produced and examined under protective conditions (hereinafter, "these materials" or "the information"), and which I received on behalf of myself and/or the party which I represent (as indicated below), I now affirm as follows:

1. I have remained eligible to receive access to materials under paragraph 1 of the protective conditions throughout the period those materials have been in my possession. Further, I have complied with all conditions, and have maintained these materials in strict confidence in accordance with all of the protective conditions set out above.
2. I have used the information only for purposes of analyzing matters at issue in Docket No. C2008-3.
3. I have returned the information to the Postal Regulatory Commission.
4. I have either surrendered to the Postal Regulatory Commission or destroyed all copies of the information that I obtained or that have been made from that information.

Name _____

Firm _____

Title _____

Representing _____

Signature _____

Date _____