

UNITED STATES OF AMERICA  
Before The  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

Rate and Service Changes to Implement )  
Baseline Negotiated Service Agreement )  
With Bank of America Corporation )

Docket No. MC2007-1

OFFICE OF THE CONSUMER ADVOCATE INTERROGATORY  
TO BANK OF AMERICA CORPORATION WITNESS RICHARD D. JONES  
(OCA/BAC-T1-3)  
(March 2, 2007)

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits an interrogatory and request for production of documents. Instructions included with OCA interrogatories OCA/USPS-T1-1-4, dated February 15, 2007, are hereby incorporated by reference

Respectfully submitted,

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OCA/BAC-T1-3. Please refer to your testimony at page 12, lines 21-23, and page 13, lines 1-3, which discusses Bank of America's (BAC's) ability to earn discounts for improving its existing level of performance. Excluding the discounts earned, please identify and discuss whether and to what extent improving the read and accept rate, and the percentage of UAA mail that must be returned, forwarded, or destroyed promotes one or more of BAC's corporate goals, such as reducing costs, improving marketing, etc.