

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268B0001

POSTAL RATE AND FEE CHANGES, 2006

Docket No. R2006-1

RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE
OCA/USPS-95
(August 7, 2006)

The United States Postal Service hereby provides its response to the following
interrogatory of the OCA, filed on July 27, 2006: OCA/USPS-95.

Each interrogatory is stated verbatim and is followed by its response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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INSTITUTIONAL RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY FROM THE OFFICE OF THE CONSUMER ADVOCATE

OCA/USPS-95. Please refer to the response to interrogatory OCA/USPS-10. It appears from the answer that the Postal Service requires that OCA be more specific in formulating its question. Consequently, OCA restates its question as follows: Is there a term in common use by postal employees and management to refer to mail that has been entered into the postal system but which will never be delivered to the recipient (nor returned to the mailer)? Please explain. In the explanation, please distinguish between undeliverable as addressed (UAA) mail that has not been properly addressed and mail that *is* properly addressed. Are the terms “missing mail,” “lost mail,” or “undelivered mail” commonly used to refer to such mail?

RESPONSE:

Yes; the term is ‘dead mail’. See *Postal Operations Manual (POM)*, Chapter 6, Section 69 (available as USPS-LR-L-149), which appears to address the areas of interest. See also the responses to OCA/USPS-11 and OCA/USPS-14-15 in this docket.