

Before The
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

Postal Rate and Fee Changes, 2006)

Docket No. R2006-1

OFFICE OF THE CONSUMER ADVOCATE FOLLOW-UP
INTERROGATORY TO UNITED STATES POSTAL SERVICE
WITNESS JAMES W. PAGE (OCA/USPS-T23-21)
(July 21, 2006)

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits an interrogatory and request for production of documents. Instructions included with OCA interrogatories OCA/USPS-T32-1-7, dated June 2, 2006, are hereby incorporated by reference.

Respectfully submitted,

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OCA/USPS-T23-21. This interrogatory requests information on the costs of the help desk for Confirm service. Please refer to your response to OCA/USPS-T23-8.

- a. Please confirm that the costs of the help desk are volume variable with respect to the number of scans provided to Confirm subscribers. If you do not confirm, please explain.
- b. Please confirm that the costs of the help desk are not variable with respect to the number of calls received from Confirm subscribers. If you do not confirm, please explain.
- c. Please provide the number of calls received by the help desk in Base Year 2005.