

**BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268-0001**

Postal Rate and Fee Changes, 2006

Docket No. R2006-1

**DOUGLAS F. CARLSON
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS SUSAN W. BERKELEY (DFC/USPS-T39-12-17)**

May 31, 2006

Pursuant to sections 25–27 of the *Rules of Practice*, I hereby submit interrogatories to United States Postal Service witness Susan W. Berkeley.

The instructions accompanying DFC/USPS-T34-1–4 are incorporated herein by reference.

Respectfully submitted,

Dated: May 31, 2006

DOUGLAS F. CARLSON

DFC/USPS-T39-12. Please provide the exact volume of electronic return receipts in FY 2005.

DFC/USPS-T39-13. Please discuss the extent, based on volume, to which electronic return receipt has been a marketplace failure.

DFC/USPS-T39-14. Please provide the percentage of regular (green Form 3811) return-receipt volume that customers purchased at a retail window.

DFC/USPS-T39-15. Please provide the percentage of electronic return receipts for which the mail piece was delivered but for which no signature is on file in Postal Service delivery records.

DFC/USPS-T39-16. Please identify any sales goals, practices, policies, or requirements, such as, but not limited to, revenue quotas or goals, that may encourage window clerks to sell regular (green Form 3811) return receipts instead of electronic return receipts.

DFC/USPS-T39-17. Please confirm that the Postal Service's proposal in Docket No. R2001-1 to provide access to the date and time of delivery for certified mail items via telephone and Internet as a part of basic certified mail service did not include window-service costs associated with the time for window clerks to explain this service feature to customers. If you do not confirm, please explain.